

## Pathology PSN MORGUE EVENTS

- Enter event location as Morgue. Enter a second location if another department or clinical area is involved in the event.
- Harm Score : we should use " D" until we know the outcome of the event. If it's a problem that is resolved, we could use "B2", near miss due to active recovery of caregivers.

Event:	PSN Event type	Harm Score	Additional comments to enter in PSN description.
<ul style="list-style-type: none"> <li>• Incorrect or no patient ID with body</li> </ul>	<b>Patient</b> <b>K: Other / Miscellaneous</b> <b>7. Missing or incorrect pt id</b>		
<ul style="list-style-type: none"> <li>• Morgue log not completed /incomplete</li> <li>• Other documentation issues (i.e death certificate, autopsy form)</li> </ul>	<b>Patient Event</b> <b>J. Care Coordination / Records</b> <b>5. Records / chart incomplete</b>		Indicate specific department or clinical unit involved in the communication event (i.e. Security, Admitting, ED, other clinical unit)
<ul style="list-style-type: none"> <li>• Delay in transporting body to morgue</li> <li>• Communication issues</li> </ul>	<b>Patient</b> <b>J. Care Coordination / Records</b> <b>1. Communication inadequate with other providers</b>		Indicate specific department or clinical unit involved in the communication event (i.e. Security, Admitting, ED, other clinical unit)
<ul style="list-style-type: none"> <li>• Funeral Home Issues</li> </ul>	<b>Patient</b> <b>J. Care Coordination / Records</b> <b>2. Communication inadequate with outside providers / agencies</b>		
<ul style="list-style-type: none"> <li>• Body left in morgue &gt; 72 hours, Fetuses &gt; 2 weeks</li> </ul>	<b>Patient</b> <b>J. Care Coordination / Records</b> <b>11. Other (Specify)</b>		Specify event details in "Other" box
<ul style="list-style-type: none"> <li>• Personal Belongings left in morgue space</li> </ul>	<b>Patient (if known)</b> <b>K. Other</b> <b>11. Lost belongings</b>  <b>Other (Patient Unknown)</b> <b>D. Lost/stolen property</b>		Enter as a patient event, if identification of belongings is known.  Enter as an "Other" event if belongings cannot be associated with a patient
<ul style="list-style-type: none"> <li>• Stretchers / morgue covers</li> </ul>	<b>Other L. Equipment safety situation / preventive</b>		

<ul style="list-style-type: none"><li>Housekeeping (Inadequate supplies, trash not collected, response to emergency spills, environmental hazards)</li></ul>	<b>Other</b> <b>B. Environmental hazard</b>	<b>A</b>			