

Requirement ID	Phase	Standards	Notes	Evidence of Compliance Required	Policy Manual Note: Number or Name of Policy	Links	Comments	
<p><b>Importat</b></p> <p><b>Laboratory (LMS)</b></p> <p><b>Proficiency Testing System (PTS) (Laboratory Information System 3.0)</b></p> <p><b>Operational System (also includes Medical Inventions (MI) - some require Medical Laboratories (MI) - CCL officer)</b></p> <p><b>Proficiency Testing System</b></p> <p><b>Medical Inventions (MI) and Laboratory</b></p> <p><b>Requirement for PT System Testing</b></p> <p><b>Requirement for PT System Testing</b></p>								
			<p>Please note that due to activities in different laboratory disciplines, there are some situations where the same CAP checklist is used in different laboratory disciplines. In these cases, the CAP checklist, but with a different checklist code that has specific requirements for each discipline, the discipline specific requirement takes precedence over the CAP requirement.</p>					
COM 01000 R	2	PT Procedure	<p>The laboratory has written procedures for proficiency testing (PT) testing sufficient to the extent and complexity of testing done in the laboratory.</p>	<p><b>PROFICIENCY TESTING</b></p> <p>NOTE: The laboratory must have written procedures for:</p> <ul style="list-style-type: none"> <li>1) The testing, analysis, review and reporting of PT results.</li> <li>2) Investigation of each unacceptable PT result to evaluate the impact on patient sample results and to correct performance deficiencies in a timely manner.</li> </ul>	<p>DEPARTMENT OF PATHOLOGY GENERAL POLICY MANUAL - A. QUALITY MANAGEMENT - I-PT (QM 006) <a href="#">Proficiency Testing Guidelines</a></p>	<p><a href="http://www.health.gov.au/healthcare-proficiency-testing">http://www.health.gov.au/healthcare-proficiency-testing</a></p>		
COM 01100 R	2	Updated PT Challenges	<p>The laboratory assesses its performance on proficiency testing (PT) challenges that are updated.</p>	<p>NOTE: Examples include but are not limited to:</p> <ul style="list-style-type: none"> <li>1) PT challenges that were intended to be graded, but were not, for reasons such as an laboratory accident or results after the cutoff date.</li> <li>2) The laboratory did not submit results.</li> <li>3) The laboratory did not complete the result form correctly (eg. highlighted the wrong method code or recorded the result in the wrong place).</li> <li>4) The laboratory result was not graded because of lack of consensus.</li> <li>5) Educational PT challenges</li> </ul>	<p>1) Written procedures for assessing PT performance AND</p> <p>2) Records of review and evaluation of completed PT challenges</p>	<p>DEPARTMENT OF PATHOLOGY GENERAL POLICY MANUAL - A. QUALITY MANAGEMENT - I-PT (QM 006) <a href="#">Proficiency Testing Guidelines</a></p>	<p><a href="http://www.health.gov.au/healthcare-proficiency-testing">http://www.health.gov.au/healthcare-proficiency-testing</a></p>	
COM 01200 R	1	Activity Menu	<p>The laboratory's current CAP Activity Menu accurately reflects the testing performed.</p>	<p>NOTE: The laboratory's CAP Activity Menu must include all patient testing performed in the laboratory.</p> <p>For laboratories with a CLIA certificate, it includes all testing and activities performed under that CLIA certificate.</p> <p>For laboratories not subject to CLIA, it includes all testing and activities meeting all of the following criteria: 1) performed under the same laboratory director; 2) under the same laboratory name; and 3) all the same physical premises (contiguous campus).</p> <p>The testing and activities must be based on the laboratory's CAP or the Activity Menu regardless of whether it is also accredited by another organization. The laboratory must include in its CAP Activity Menu other tests and services that are:</p> <ul style="list-style-type: none"> <li>1) Specimens that are not included in the CAP or the Activity Menu.</li> <li>2) Specimens that are not included in the CAP or the Activity Menu.</li> <li>3) Specimens that are not included in the CAP or the Activity Menu.</li> </ul> <p>In order to ensure proper contribution of the checklist, the laboratory performing tests or procedures not included on the laboratory's CAP Activity Menu, the laboratory must include those tests or procedures in its activity menu.</p> <p>Some activities are included on the Master Activity Menu using more generic groupings or instead of listing the individual tests. The Master Activity Menu represents only tests and analytes that are directly measured. Calculations are not included, with a few exceptions (eg. HbA1c).</p> <p>Laboratories are not required to include testing performed solely for the purpose of research in their activity menu, but may opt to include such testing if the laboratory wants it to be reported by the CAP. Testing performed for research is either as laboratory testing on human specimens where patient-specific results are not reported for the diagnosis, treatment or treatment of any disease or requirement of, or the assessment of the health of human beings. If patient-specific results are reported from the laboratory, the testing is subject to CLIA and must be reported to the CAP. If a hospital identifies a laboratory performing tests or procedures not included on the laboratory's CAP Activity Menu, the laboratory must include those tests or procedures in its activity menu.</p>				
cont. COM 01200 R			<p>1) Contact the CAP (800-323-4040) inspection/induction as requirements may be missing from a laboratory's customized checklist</p> <p>2) Fiscal, whether these tests/procedures were inspected on the appropriate section page in the Inspector's Summary Report (ISR)</p>					
COM 01300 R	2	PT Participation	<p>The laboratory participates in the appropriate required proficiency testing (PT) system quality assessment (QSA) program accepted by CAP for the patient testing performed.</p>	<p>NOTE 1: Information on analysis that requires enrollment and participation in a CAP-approved PT program is available in the CAP website.</p> <p>NOTE 2: The checklist requirement applies to both waived and non-waived tests.</p> <p>NOTE 3: For laboratories subject to US regulations, participation in proficiency testing may be through CAP PT Programs or another proficiency testing provider accepted by CAP. Laboratories not subject to US regulations may participate in an approved alternative program, if available to participate. However, the laboratory must implement an alternative performance assessment procedure for the affected analytes. For regulated analytes, if the laboratory does not participate in a CAP-approved PT program, CAP requires the laboratory to enroll in another CAP-approved PT program.</p> <p>NOTE 4: For laboratories not subject to US regulations, participation in proficiency testing may be through CAP PT Programs only. Laboratories may use alternative alternatives when the CAP is unable to deliver PT due to unavailability of programs, stability issues or customs restrictions. CAP requires the laboratory to implement an alternative performance assessment procedure for the affected analytes.</p>	<p>1) Records such as CAP PT order confirmation indicating that the laboratory is enrolled in a CAP PT Program for all analytes that CAP requires PT. CAP receipt of completed/submitting result forms for all analytes on the activity menu</p>	<p>DEPARTMENT OF PATHOLOGY GENERAL POLICY MANUAL - A. QUALITY MANAGEMENT - I-PT (QM 006) <a href="#">Proficiency Testing Guidelines</a></p>	<p><a href="http://www.health.gov.au/healthcare-proficiency-testing">http://www.health.gov.au/healthcare-proficiency-testing</a></p>	
COM 01300 R	2	PT Participation	<p>The laboratory participates in the appropriate required proficiency testing (PT) system quality assessment (QSA) program accepted by CAP for the patient testing performed.</p>	<p>NOTE 5: Refer to COM 01500 for PT and alternative performance assessment requirements for prescriptive marker testing performed using immunohistochemistry in situ hybridization methods.</p> <p>NOTE 6: For purposes of photograph/ID identification in CAP PT Programs, it is strongly recommended that current educational resources be available to the bench histologist. Examples include the bench resources guide, color atlas, and the Survey Hematology Directory, as applicable.</p> <p>NOTE 7: Physical signatures must appear on a paper version of the submission form. A listing of requirements for the signature of the laboratory director or designee must be obtained prior to reporting results to the proficiency testing provider.</p> <p>Designees must be qualified through education and experience to meet the defined regulatory requirements associated with the complexity of the testing as defined in the Personnel section of the Laboratory General Checklist.</p> <p>1) For high complexity testing, it may be delegated to an individual meeting the qualifications of a clinical supervisor or section director (SCSD/ASD). For the specialties of Microscopically, Cytogenetics, and Transfusion Medicine, refer to specific requirements for the qualifications of section directors/technical supervisors in the associated checklists (HC 0000, CY 0000, and TM 0000).</p> <p>2) For routine complexity testing, it may be delegated to an individual meeting the qualifications of a section director/technical supervisor.</p>	<p>1) Appropriately signed submission form/PT result forms</p>	<p>DEPARTMENT OF PATHOLOGY GENERAL POLICY MANUAL - A. QUALITY MANAGEMENT - I-PT (QM 006) <a href="#">Proficiency Testing Guidelines</a></p>	<p><a href="http://www.health.gov.au/healthcare-proficiency-testing">http://www.health.gov.au/healthcare-proficiency-testing</a></p>	
COM 01400	2	PT Assessment Statement	<p>The proficiency testing evaluation statement is signed by the laboratory director or qualified designee and all individuals involved in the testing process.</p>	<p>NOTE: Physical signatures must appear on a paper version of the submission form. A listing of requirements for the signature of the laboratory director or designee must be obtained prior to reporting results to the proficiency testing provider.</p> <p>Designees must be qualified through education and experience to meet the defined regulatory requirements associated with the complexity of the testing as defined in the Personnel section of the Laboratory General Checklist.</p> <p>1) For high complexity testing, it may be delegated to an individual meeting the qualifications of a clinical supervisor or section director (SCSD/ASD). For the specialties of Microscopically, Cytogenetics, and Transfusion Medicine, refer to specific requirements for the qualifications of section directors/technical supervisors in the associated checklists (HC 0000, CY 0000, and TM 0000).</p> <p>2) For routine complexity testing, it may be delegated to an individual meeting the qualifications of a section director/technical supervisor.</p>				
COM 01500	2	Alternative Performance Assessment	<p>For tests for which CAP does not require proficiency testing (PT), the laboratory has an alternative performance assessment system for determining the reliability of analyte testing.</p>	<p>NOTE 1: Appropriate alternative performance assessment procedures include participation in an external PT program not required by CAP, participation in an interlaboratory PT program, split sample analysis with internal or other laboratories, split sample analysis with an established in-house method, use of assigned materials, clinical validation by chart review, or other reliable and documented means. It is the responsibility of the laboratory director to define such alternative assessment procedures and the criteria for successful performance in accordance with good clinical and scientific laboratory practice.</p> <p>NOTE 2: For in situ hybridization testing or other prescriptive marker testing, and other complex molecular and sequencing-based tests (including but not limited to microarray-based tests, multiple PCR-based tests, and next-generation sequencing-based tests), alternative performance assessment may be performed by method comparison type either for each sample or tested alternatively. For both cases an alternate testing, alternative performance assessment may be performed in batches of analogous tests.</p> <p>NOTE 3: Supplemental alternative performance assessment may be performed on tests for which external PT is not available.</p> <p>NOTE 4: The checklist requirement applies to both waived and non-waived tests.</p> <p>The list of analytes for which CAP <a href="#">requires enrollment and participation in a CAP-approved PT program</a> is available on the CAP website.</p> <p>Through CAP Solutions Suite under CAP Accreditation Resources, Master Activity Menu Reports. Also, the Inspection report includes a report with this information for each laboratory and department.</p> <p>1) Form: Alternative Performance Assessment (APA) Tool List is available on our site through AHA (<a href="http://aha.org/aha.org">http://aha.org/aha.org</a>) - includes this compliance with this requirement.</p>	<p>1) List of tests defined by the laboratory as requiring alternative assessment AND</p> <p>2) Records of those assessments</p>	<p>DEPARTMENT OF PATHOLOGY GENERAL POLICY MANUAL - A. QUALITY MANAGEMENT - I-PT (QM 006) <a href="#">Proficiency Testing Guidelines</a></p>	<p><a href="http://www.health.gov.au/healthcare-proficiency-testing">http://www.health.gov.au/healthcare-proficiency-testing</a></p>	
COM 01520 R	2	PT and Alternative Performance Assessment for IHC and IHC Prevalence Marker Interpretation	<p>The laboratory participates in the appropriate required proficiency testing (PT) program accepted by CAP for performance alternative performance assessment for all prescriptive marker interpretation performed using immunohistochemistry (IHC) and in situ hybridization (ISH) methods, as required in the note.</p>	<p>NOTE: The term prescriptive marker is used to refer to immunohistochemical (IHC) and in situ hybridization (ISH) tests used to predict responsiveness to a specific treatment independent of other histopathologic findings. Rather than confirming a specific diagnosis, these tests identify predicted responsiveness to a target therapy.</p> <p>The following requirements for participation in proficiency testing or alternative performance assessment must be followed:</p> <p>HER2 and/or P19 breast predictive marker IHC interpretation - participation in CAP Survey CAP-accepted PT programs is required. IHC slides may be sent to another facility for testing only and be interpreted at the originating laboratory.</p> <p>PT programs required: unless hybridization (ISH) is performed at a different laboratory (different CAP/CLIA holder), IHC interpretation and deposition are performed at the laboratory. The reporting laboratory must perform alternative performance assessment at least semi-annually and must not participate in formal (external) PT.</p> <p>HER2 PT testing performance must follow the following criteria:</p> <ul style="list-style-type: none"> <li>1) HER2 results performed by multiple methods must participate in the required PT or perform alternative performance assessment as described above for each method.</li> <li>2) External alternative performance assessment is required for other prescriptive marker tests for which CAP does not require proficiency testing.</li> </ul> <p>Alternative performance assessment includes but are not limited to participation in PT or external assessment program if available (eg. IHC 1) split sample analysis with positive method or another laboratory, use of assigned materials, or clinical validation by chart review.</p> <p>For prescriptive markers performed by methods other than IHC and IHC, refer to COM 01500 and COM 01510.</p>	<p>Records such as CAP PT order confirmation for IHC, or testing for breast predictive marker PT record of completed/submitting result forms and</p> <p>Records of alternative performance assessment for IHC and IHC (includes a chart review for CAP does not require participation in a PT program)</p>	<p>DEPARTMENT OF PATHOLOGY GENERAL POLICY MANUAL - A. QUALITY MANAGEMENT - I-PT (QM 006) <a href="#">Proficiency Testing Guidelines</a></p>	<p><a href="http://www.health.gov.au/healthcare-proficiency-testing">http://www.health.gov.au/healthcare-proficiency-testing</a></p>	
COM 01600	2	PT Integration Routine Workload	<p>The laboratory integrates all proficiency testing samples within the routine laboratory workload, and these samples are analyzed by personnel who routinely test patient/clinical samples, using the same primary methods systems as for patient/clinical samples.</p>	<p>NOTE: Repetitive analysis of any proficiency sample by one or more individuals is acceptable only if patient/clinical specimens are routinely analyzed in the same manner. With respect to morphologic examinations (identification of cell lines and morphologic types of neoplastic patterns, etc.), group review and consensus identifications are permitted only for selected samples that would otherwise be reviewed by more than one person on an actual patient sample.</p> <p>Laboratories that are subject to regulation by the Centers for Medicare and Medicaid Services (CMS) are not permitted to test the same analytes from the same PT product on more than one instrument or method unless that is how the laboratory tests patient specimens and laboratory procedures are written to reflect that practice.</p> <p>If the laboratory under one CLIA license uses multiple methods to analyze a proficiency sample, the sample must be analyzed by the primary method at the time of the PT, or related among primary methods each PT alignment is consistent with the CAP regulation and is allowed to order multiple PTs for the purpose of testing the same sample/workflow on multiple methods or methods for the due date for submitting results to the provider.</p> <p>The educational purposes of proficiency testing are best served by a relation that allows all proficiency results to be included in the proficiency testing program. Proficiency testing results that are not included in the proficiency testing program, but are included in the laboratory's internal file, are not included in the proficiency testing assessment process. Proficiency testing results that are not included in the proficiency testing assessment process should also be integrated within the routine workload, if practical.</p>	<p>1) Written policy describing proper handling of PT specimens AND</p> <p>2) Records of alternative performance assessment AND</p> <p>3) Completed attribution papers from subsample PT result forms</p>	<p>DEPARTMENT OF PATHOLOGY GENERAL POLICY MANUAL - A. QUALITY MANAGEMENT - I-PT (QM 006) <a href="#">Proficiency Testing Guidelines</a></p>	<p><a href="http://www.health.gov.au/healthcare-proficiency-testing">http://www.health.gov.au/healthcare-proficiency-testing</a></p>	
cont. COM 01600		PT Integration Routine Workload	<p>The US Department of Defense (DOD) and the Department of Veterans Affairs (VA) laboratories are subject to different regulations. For both the DOD and the VA, multiple proficiency testing kits may be ordered, with results reported from the same proficiency testing provider on the same results. Laboratories may receive the complete results from multiple kits and after the deadline for submission of results to the proficiency testing provider.</p>					

COM 5170S	2	<p><b>PT and Alternative Performance Assessment/Result Evaluation</b></p> <p>There is ongoing evaluation of proficiency testing and alternative performance assessment results, with appropriate corrective action taken for each unacceptable result.</p> <p>For laboratories outside the CAP, PT failure relating to problems with shipping and specimen stability should include working with local customs and health regulators to ensure appropriate transit of PT specimens.</p>	<p>NOTE: Each unacceptable PT or alternative performance assessment result (any result or sample not meeting defined acceptability criteria) must be evaluated. It is recommended that the laboratory investigate acceptable results that show significant bias or trends. Primary records related to PT and alternative performance assessment testing are retained for at least two years (five years for transfusion medicine). These include all instrument logs, work cards, computer records, analysis reports, and records of review and corrective action.</p>	<p>* Records of ongoing review of all PT records and alternative assessment results by the laboratory director or designee AND</p> <p>* Records of investigation of all unacceptable PT and alternative assessment results including details of corrective action appropriate to the nature and magnitude of the problem</p>	<p>DEPARTMENT OF PATHOLOGY GENERAL POLICY MANUAL - QUALITY MANAGEMENT - IHO-QM 006</p> <p><a href="http://www.pathology.wa.gov.au/PolicyManual/QualityManagement/06-006-001-001">http://www.pathology.wa.gov.au/PolicyManual/QualityManagement/06-006-001-001-001</a></p>
COM 5180S	2	<p><b>PT Interlaboratory Communication</b></p> <p>There is interlaboratory communication about proficiency testing and the deadline for submission of data to the proficiency testing provider.</p>	<p>NOTE: Proficiency testing (PT) must be performed by personnel at the laboratory. CAP/ISO 15189 for which PT was ordered: In addition, results must be reported by personnel at the laboratory where PT was performed. The written PT policies must clearly state interlaboratory communication about PT samples to ensure that after the deadline for submission of data to the PT provider. The laboratory director is responsible for enforcing this prohibition. Laboratories must retain a copy of the proficiency testing program, report forms, instrument protocols, and work records.</p> <p>PT records must not be shared with and should be inaccessible to personnel of other laboratories, including an affiliated laboratory until after the deadline for submission of results. Laboratories that share a common computer system or personnel have strict policies and procedures to ensure that personnel do not access proficiency testing records from other laboratories.</p>	<p>* Written policy prohibiting interlaboratory communication about PT specimens AND</p> <p>* PT records</p>	<p>DEPARTMENT OF PATHOLOGY GENERAL POLICY MANUAL - QUALITY MANAGEMENT - IHO-QM 006</p> <p><a href="http://www.pathology.wa.gov.au/PolicyManual/QualityManagement/06-006-001-001-001">http://www.pathology.wa.gov.au/PolicyManual/QualityManagement/06-006-001-001-001</a></p>
COM 5190S R	2	<p><b>PT Refusal</b></p> <p>Proficiency testing specimens are not refused from other laboratories for analysis.</p>	<p>NOTE 1: The written proficiency testing policies must strictly prohibit refusal or acceptance of proficiency testing specimens for analysis from other laboratories. This applies even if the second laboratory is in the same health care system. This prohibition has precedence over the requirement that proficiency testing specimens be handled in the same manner as patient specimens. For example, a laboratory's routine procedure for review of patient abnormal test results may require the transfer of the sample to a pathologist located at another site (different CAP/ISO 15189). For proficiency testing specimens, the laboratory must NOT follow its routine procedure to refer the specimen. If the PT sample meets laboratory defined criteria for referral to a pathologist for reporting and the pathologist is at another site, the pathologist must review the PT sample at the physical location of the laboratory performing the PT. Alternatively, the laboratory must ensure the PT provider instructions clearly state and record a result for a test not performed in the laboratory.</p> <p>NOTE 2: It is the responsibility of the laboratory director to ensure that this prohibition is enforced.</p> <p>NOTE 3: Laboratories that perform testing using a distributed testing model where portions of the process are performed at another laboratory at a different CAP/ISO 15189 center must not participate in terms of this prohibition. An alternative performance assessment must be performed at least annually in a form of normal PT in these situations. Common examples of distributed testing include:</p> <ul style="list-style-type: none"> <li>* In situ hybridization and slide interpretation performed at separate laboratories.</li> <li>* Heat generation regarding test bench process, bioinformatics processes, and/or interpretation performed at different laboratories.</li> <li>* Lockdown/prevention from cytotoxic agents and pathological interpretation of the data at different laboratories.</li> <li>* Immunohistochemistry (IHC) slides are permitted to be sent to another facility for staining.</li> </ul> <p>NOTE 3: Records of training on refusal and acceptance of PT samples is strongly recommended. Refer to 'Tips for Avoiding Proficiency Testing Refusal' on the CAP website through e-LAB Solutions Site: <a href="http://www.cap.org">http://www.cap.org</a></p>	<p>* Written policy prohibiting PT refusal AND</p> <p>* Records of compliance with PT refusal</p>	<p>DEPARTMENT OF PATHOLOGY GENERAL POLICY MANUAL - QUALITY MANAGEMENT - IHO-QM 006</p> <p><a href="http://www.pathology.wa.gov.au/PolicyManual/QualityManagement/06-006-001-001-001">http://www.pathology.wa.gov.au/PolicyManual/QualityManagement/06-006-001-001-001</a></p>
COM 5190P1 CON	2	<p><b>PT Refusal</b></p>	<p>* In situ hybridization and slide interpretation performed at separate laboratories.</p> <p>* Heat generation regarding test bench process, bioinformatics processes, and/or interpretation performed at different laboratories.</p> <p>* Lockdown/prevention from cytotoxic agents and pathological interpretation of the data at different laboratories.</p> <p>* Immunohistochemistry (IHC) slides are permitted to be sent to another facility for staining.</p> <p>NOTE 3: Records of training on refusal and acceptance of PT samples is strongly recommended. Refer to 'Tips for Avoiding Proficiency Testing Refusal' on the CAP website through e-LAB Solutions Site: <a href="http://www.cap.org">http://www.cap.org</a></p>		
COM 5195S	2	<p><b>Case Patient Testing for Repeat PT Failure</b></p> <p>If the laboratory was instructed by the CAP to repeat patient testing for an analysis or subanalysis due to repeat unsuccessful proficiency testing, laboratory records demonstrate that no patient results were released until after the laboratory received approval from the CAP to resume patient testing.</p>	<p>NOTE: In order to resume patient testing, the laboratory must meet the conditions as outlined in the case patient testing notification.</p>	<p>* Records of communication regarding proficiency testing that testing is resumed for the required period of time OR</p> <p>* CAP report verifying that no patient results were reported for the affected analysis or subanalysis during the case testing time frame OR</p> <p>* Patient results including full name and address of laboratory where testing was performed during the affected period OR</p> <p>* Notified to relevant laboratory</p>	<p>DEPARTMENT OF PATHOLOGY GENERAL POLICY MANUAL - QUALITY MANAGEMENT - Quality Management Program</p> <p><a href="http://www.pathology.wa.gov.au/PolicyManual/QualityManagement/06-006-001-001-001">http://www.pathology.wa.gov.au/PolicyManual/QualityManagement/06-006-001-001-001</a></p>
COM 5400S	2	<p><b>QM Program</b></p> <p>The laboratory quality management (QM) program is implemented in each section (department) of the laboratory.</p>	<p>NOTE: The program must ensure quality throughout the pre-analytical, analytical, and post-analytical (reporting) phases of testing, as appropriate for each section (department) of the laboratory. The QM program should include regular internal audits, in addition to those relating to activities that are of high patient impact and/or are of high risk for error.</p>	<p>* Records reflecting conformance with the program as developed AND</p> <p>* Results of quality surveillance</p>	<p>DEPARTMENT OF PATHOLOGY GENERAL POLICY MANUAL - QUALITY MANAGEMENT - Quality Management Program</p> <p><a href="http://www.pathology.wa.gov.au/PolicyManual/QualityManagement/06-006-001-001-001">http://www.pathology.wa.gov.au/PolicyManual/QualityManagement/06-006-001-001-001</a></p>
COM 5405S	2	<p><b>Error Detection and Correction</b></p> <p>There is a written procedure for the detection and correction of clerical and analytical errors, and causes laboratory results, in a timely manner.</p>	<p>NOTE: One common method is review of results by a qualified person (biological supervisor, pathologist) before release from the laboratory, but there is no requirement for supervisory review of all test results for tests that do not include interpretation. In commercial laboratories, there should be automatic "flags" for reportable results. The system for identifying clerical errors, significant analytical errors, and unusual or unusual results must provide for timely correction of errors, or before results become available for clinical decision making. For confirmed errors detected after reporting, corrective action must be promptly made and reported to the appropriate clinical personnel or referring laboratory as applicable.</p> <p>If laboratories use delta checks as a mechanism to detect errors prior to the reporting of patient results, the laboratory must have written procedures describing the actions to be taken when other acceptability criteria are exceeded and a process for approval or rejection of delta checks by the laboratory director or designee.</p> <p>Each procedure must include a listing of common situations that may cause analytically reportable results, together with a procedure to address such analytical errors or deficiencies. This may require alternate testing methods. In some situations, it may not be possible to report results for some or all of the tests requested.</p> <p>The intent of this requirement is NOT to require verification of all results outside the reference interval.</p>	<p>* Records of review of results OR</p> <p>* Records of consistent implementation of the error detection system(s) defined in the procedure AND</p> <p>* Records of timely corrective action of laboratory errors</p>	
COM 5410S	2	<p><b>Supervisory Result Review</b></p> <p>The absence of on-site supervisor, high complexity testing performed by trained high school graduates, qualified as high complexity testing personnel is reviewed by the laboratory director or supervisor/manager supervisor within 24 hours.</p>	<p>NOTE: The CAP does NOT require supervisory review of all test results before or after reporting to patient records. However, this requirement is intended to address only that situation of "high complexity testing" performed by trained high school graduates qualifying under the CLIA regulation (CFR 422.163, 422.163(d)(2)) where a qualified supervisory supervisor is not present.</p> <p>The qualifications to perform high complexity testing can be accessed using the following CAP document: <a href="http://www.cap.org">http://www.cap.org</a></p>	<p>* Written policy defining the supervisor and test results requiring review AND</p> <p>* Records of result review for specified personnel</p>	
COM 5420S	2	<p><b>Instrument/Equipment Record Review</b></p> <p>Instrument and equipment maintenance and function check records are reviewed and assessed at least monthly by the laboratory director or supervisor.</p>	<p>NOTE: There must be records of corrective action if problems are identified (e.g., maintenance not performed as scheduled). The review of the records related to tests that have an approved ICGP must include an assessment of whether further evaluation of the risk assessment and quality control plan is needed based on problems identified (e.g., trending for repeat failures, etc.).</p> <p>NOTE: This requirement applies to tests performed on the same or different instrument models/models or by different methods, even if new or different reference intervals or levels of sensitivity, it includes primary and lock up methods used for patient testing. The purpose of the requirement is to evaluate the relationship between test results using different methods, instruments, or testing sites. The laboratory must establish a written procedure for this check that includes acceptance criteria.</p> <p>This requirement is not applicable to:</p> <ul style="list-style-type: none"> <li>* Calculated test results</li> <li>* Virtual methods</li> <li>* Laboratories with different CAP numbers</li> </ul> <p>The following types of methods may be used to generate data for comparability studies:</p> <ul style="list-style-type: none"> <li>* Quality control materials (produced or imported) are performed to assist comparability studies</li> <li>* Quality control materials for each performed on the same instrument platform, with both control materials and reagents of the same manufacturer and lot number</li> <li>* Chromate controls tested on different instruments, reagents for cases when availability or pre-analytical stability of patient/identical specimens is a limiting factor. This must be validated (where applicable) to have the same response as fresh home specimens for the instruments and methods involved.</li> </ul> <p>This requirement only applies when the instrument/hardware are producing the same reportable result. For example, some laboratories may use multiple dPT1 reagents with variable sensitivity to the lupus anticoagulant to perform different tests, such as aPTT for repeat monitoring and a lupus-like anticoagulant.</p> <p>If these are defined as separate tests, then this requirement does not apply unless each type of dPT1 test is performed on more than one analyzer. For microbiology testing, this requirement applies when two instruments (same or different manufacturers) are used to detect the same analyte. Two or more detectors or incubation cells connected to a single data collection, analysis and reporting computer need not be considered separate systems (e.g., multiple incubation and monitoring cells in a continuous monitoring blood culture instrument, two identical blood culture instruments connected to a single computer system, or multiple hematology cells in a real time polymerase chain reaction instrument). This checklist requirement does not apply to multiple analytical methods (e.g., antigen typing versus culture or detection of DNA versus a biochemical characteristic) designed to detect the same analyte.</p>		
COM 5425S R	2	<p><b>Comparability of Instruments and Methods - Non-waived Testing</b></p> <p>The laboratory uses more than one instrument/method to test for a given analyte, the instruments and methods are checked against each other at least once a year for comparability of results</p>	<p>NOTE: Statistically defined acceptability limits should be used for quantitative assays.</p>	<p>* Written procedure for performing comparability studies AND</p> <p>* Records of comparability studies reflecting performance at least twice per year with appropriate specimen types</p>	
COM 5425S cont.		<p><b>Comparability of Instruments and Methods - Non-waived Testing</b></p>	<p>If these are defined as separate tests, then this requirement does not apply unless each type of dPT1 test is performed on more than one analyzer. For microbiology testing, this requirement applies when two instruments (same or different manufacturers) are used to detect the same analyte. Two or more detectors or incubation cells connected to a single data collection, analysis and reporting computer need not be considered separate systems (e.g., multiple incubation and monitoring cells in a continuous monitoring blood culture instrument, two identical blood culture instruments connected to a single computer system, or multiple hematology cells in a real time polymerase chain reaction instrument). This checklist requirement does not apply to multiple analytical methods (e.g., antigen typing versus culture or detection of DNA versus a biochemical characteristic) designed to detect the same analyte.</p>		
COM 5430S	2	<p><b>Comparability Criteria - Non-waived Testing</b></p> <p>Acceptability criteria are defined for comparability of instrument and methods used to test the same analyte, with records of action when the criteria are not met.</p>	<p>NOTE: Statistically defined acceptability limits should be used for quantitative assays.</p>	<p>* Records of comparability studies with evidence of review and action taken, as appropriate</p>	
<b>SPECIMEN COLLECTION AND HANDLING</b>					
COM 5600S	2	<p><b>Specimen Collection Manual</b></p> <p>There is written procedures describing methods to patient identification, patient preparation, specimen collection and labeling, specimen preservation, and conditions for transportation, and storage before testing, consistent with good laboratory practice.</p>	<p>NOTE: The priority of the patient to the test site does not preclude the need for proper identification systems to prevent reporting of one patient's result to another's record. Refer to the Specimen Collection section of the Laboratory General Checklist for additional information on patient identification. The procedure may be in paper or electronic form.</p> <p>NOTE: A primary specimen container in the innermost container holds the original specimen prior to processing and testing. This may be in the form of a specimen collection tube, cup, vial, tray, slide, or other form of specimen device. Data files received from other laboratories for analysis are considered a specimen and must contain acceptable patient identifiers. Criteria for acceptable specimen labeling and the handling of sub-optimal specimens must be defined in laboratory policy.</p> <p>Examples of acceptable identifiers include, but are not limited to: patient name, date of birth, hospital number, social security number, registration number, accession number, unique specimen number, a location (e.g., hospital room number) in an acceptable identifier. Identifiers may be in a machine readable format, such as a barcode.</p> <p>For prepared slides submitted to the laboratory, if the slides only contain one identifier, they must be clearly submitted in a container labeled with two identifiers.</p> <p>In certain situations, a strip identifier may be used if it can uniquely identify the specimen. For example, in a trauma situation where a patient's identification is not known, a specimen may be submitted for testing (wherever with a unique code that is traceable to the trauma patient). Other examples may include forensic specimens, coded or de-identified research specimens, or donor specimens labeled with a unique code decodable only by the submitting institution.</p>	<p>* Written policy with criteria for acceptable identity of primary specimen containers AND</p> <p>* Specimen collection procedures with defined labeling specifications OR</p> <p>* Records of compliance audits for specimen labeling</p>	

COM 80100 cont.	2	Primary Specimen Container Labeling	For specimens where site of origin is critical to the analysis (e.g. site specific cultures, targeted and cytology specimens), the primary specimen container and the requisition must clearly identify the site of origin, and an appropriate, laboratory of the specimen (right versus left). If more than one specimen container is submitted with one requisition, each container must be labeled in a manner to ensure linkage of the specimen to the site of origin and identity.  This requirement does not apply to the labeling of specimens collected for <u>genetically identifiable</u> patient testing performed in the presence of the patient. If the specimens are not (or may be) allowed for testing away from the patient, the labeling criteria defined in this requirement apply.				
COM 80200	2	Secondary Specimen Container Labeling	NOTE: A single, unique identifier may be used to label materials derived from the primary specimen for use in subsequent phases of testing. The specimen identification system used must provide reliable identification of the secondary specimen and be fitted to the full verification of patient identification, collection date, specimen type, etc. The specimen identifier(s) must be indelible, legible, and able to withstand all stages of processing and conditions of storage. Identification may be handwritten, numeric, bar-coded, etc. The form of this system is entirely at the discretion of each laboratory and must be defined in secondary procedure.  Slides prepared from specimens in the laboratory are considered secondary specimen containers. Slides prepared in the patient setting and brought to the laboratory (e.g. fine needle aspiration, bone marrow preparations), or considered primary specimen containers and the following requirements apply to primary specimen containers.  For histology specimens, each block of tissue must be identified by a unique identifier traceable to the primary specimen (e.g. accession number) assigned to the case and by any primary and secondary identifiers placed by the processor during the dissection. If additional slides are prepared later, all lots and tags must reflect these additions. Identification, primary and secondary identifiers, must be affixed to all blocks in a manner that ensures legibility. Each slide must be identified by the unique identifier traceable to the primary specimen and descriptive labels unique to the block from which it is cut. Other appropriate identifiers should be included as applicable (e.g. levels of sections). Automated prelabeling systems are acceptable.				
COM 80300 R	2	Specimen Rejection Criteria	NOTE: The test report must include information regarding the condition and disposition of specimens that do not meet the laboratory's criteria for acceptability.  This requirement applies to specimens received for all types of testing and does not imply that all "unsuitable" specimens are discarded or not analyzed. If there is a problem with a specimen (e.g. improperly collected or stored, modified, modified, modified), the laboratory must provide adequate labeling or disposition information, broken slides, hematology, sports, gross contamination, etc. There must be a mechanism to notify clinical personnel responsible for the patient care. If the treating physician declines the result, and the laboratory agrees to perform the test, the laboratory must document the condition of the specimen on the report. Some of all tests may be retested on such a specimen. The laboratory may wish to record that a diagnosis was held with the physician, when such occurs.  For retest screening specimens, rejection criteria must be consistent with the criteria defined in the current edition of the CLSI NEDS1 Standard, Blood Collection on Filter Paper or Neutrophil Screening Program.				Records of rejected specimens AND Instructions for special handling of sub-optimal specimens AND Records of disposition of unacceptable specimens
<p><b>PROCEDURE MANUAL</b> The procedure manual should be used by personnel at the workbench and must include the following elements, when applicable to the test procedure:</p> <p>1. Principle and clinical significance. 2. Requirements for patient/preparation. 3. Specimen collection, labeling, transportation, identification, processing, and storage. 4. Principle and clinical significance. 5. Methodology. 6. Calibration and calibration verification. 7. The analytic measuring range for test results for the test system. 8. Control action to take when calibration or control results fail to meet the laboratory's criteria for acceptability. 9. Stop-by-step limitations of the test methodology, including interfering substances. 10. Reference intervals (normal values). 11. Immunity (life-threatening critical) test results. 12. Patient narrative references. 13. The laboratory's system for writing reports and providing patient results including, when appropriate, the procedure for reporting immuno-hemostasis (critical) test results. 14. Description of the course of action to take if a test system becomes inoperable. 15. The analytical measurement range may vary in qualitative or semi-quantitative tests.</p> <p>The manual should address relevant pre-analytic and post-analytic considerations, as well as the analytic activities of the laboratory. The specific style and format of procedure manuals are at the discretion of the laboratory director.</p>							
COM 10000	2	Procedure Manual	NOTE 1: The use of inserts provided by manufacturers is not acceptable in place of a procedure manual. However, such inserts may be used as part of a procedure description if the insert accurately and precisely describes the procedure as performed in the laboratory. Any variation from the printed or electronic procedure must be included in the procedure manual. In all cases, procedures must meet the laboratory's practice, and appropriate review must occur.  NOTE 2: A manufacturer's procedure manual for an instrument/assay system may be acceptable as a component of the overall departmental procedure. Any modification to or deviation from the manufacturer's manual must be clearly recorded and approved.  NOTE 3: Card files or similar systems that summarize key information are acceptable for use as quick reference at the workbench provided that:  - A complete manual is available for reference. - The card file or similar system corresponds to the complete manual and is subject to document control.	DEPARTMENT OF PATHOLOGY GENERAL PRACTICE MANUAL -> Pathology Informatics Laboratory Documents and Reports	<a href="http://pathinformatics@pathinformatics.com">http://pathinformatics@pathinformatics.com</a>		
COM 10000 cont.	2	Procedure Manual	NOTE 4: Electronic manuals accessed by computer are fully acceptable. There is no requirement for paper copies to be available for the routine operation of the laboratory as long as the electronic versions are readily available to all personnel and personnel have been trained to access them. However, procedure manuals must be available to laboratory personnel when the electronic versions are inaccessible (e.g. during laboratory information system or network downtime). Thus, the laboratory must maintain paper copies, electronic copies on CD or other digital media, have an approved alternative mechanism to access web-based files during network downtime. All procedures, as either electronic or paper form, must be readily available for review by the recipient at the time of the CAP inspection.  Electronic procedure manuals and electronic copies of procedures are subject to proper document control (see COM 20375), and there must be records of internal review. Review of electronic procedure manuals may be required by including, prominently and not in a hidden or removed position, the name of the reviewer. Records of review of electronic procedure manuals are NOT required. Alternatively, paper review checks may be used to record review of electronic procedures.				
COM 10100	2	Procedure Manual Review	NOTE: The laboratory director must ensure that the collection of testing policies and procedures is complete, current, and has been thoroughly reviewed by a knowledgeable person. Technical approaches must be scientifically valid and clinically relevant. To ensure the burden on the laboratory and accuracy, it is suggested that a checklist be developed whereby roughly 10% of all technical policies and procedures are reviewed monthly. Paper/electronic signature review must be at the level of each procedure, or an multiple signatures on a listing of named procedures. A single signature on a "This Page is Valid" is not a sufficient review that each policy or procedure has been carefully reviewed. Signature or initials on each page of a policy or procedure is not required.  Only technical policies and procedures are addressed in this requirement. Editorial review is required for other controlled documents.	DEPARTMENT OF PATHOLOGY GENERAL PRACTICE Manual Quality Management (QMS) Document Management (DMS)	<a href="http://pathinformatics@pathinformatics.com">http://pathinformatics@pathinformatics.com</a>		
COM 10200	2	New Procedure Review	NOTE: The review may not be delegated to disciplines in laboratories subject to the CLIA regulations.  Paper or electronic signature review of records is required. A secure electronic signature is acceptable, but not required.	DEPARTMENT OF PATHOLOGY GENERAL PRACTICE Informatics Laboratory Documents and Reports Document Management (DMS)	<a href="http://pathinformatics@pathinformatics.com">http://pathinformatics@pathinformatics.com</a>	Policy on procedure review AND Records of new policy or procedure approval	
COM 10250	2	New Procedure Review (Not Subject to LIS Regulations)	NOTE: Paper or electronic signature review of records is required. A secure electronic signature is acceptable, but not required.	DEPARTMENT OF PATHOLOGY GENERAL PRACTICE Informatics Laboratory Documents and Reports Document Management (DMS)	<a href="http://pathinformatics@pathinformatics.com">http://pathinformatics@pathinformatics.com</a>	Policy on procedure review AND Records of new policy or procedure approval	
COM 10300	2	Knowledge of Policies and Procedures	NOTE: The form of this system is at the discretion of the laboratory director. Annual procedure sign-off by testing personnel is not specifically required.			Records indicating that the testing personnel have read the policies and procedures, new and revised. OR records of another action method approved by the laboratory director.	
COM 10500	2	Discontinued Policies and Procedures	NOTE: Discontinued policies and procedures must be appropriately archived using the document control system and must generally be accessible to the working areas of the laboratory (COM 20375).  For testing in vitro (within the age of 21), either national, federal state (or provincial), or local laws and regulations may apply to the laboratory's discontinued policies and procedures.				
<b>RESULTS REPORTING</b>							
COM 20355	2	Reference Intervals	NOTE: The laboratory must report reference intervals or interpretations with patient-specific results, where such exist. This is important to allow proper interpretation of patient-specific data. Age and/or sex-specific reference intervals or descriptive ranges must be reported with patient test results, as applicable. In addition, the use of age and sex tags (generally available with a computerized laboratory information system) is recommended. It is not necessary to include reference intervals when test results are reported as part of a treatment protocol that includes clinical actions, which are based on the test result.  Under some circumstances it may be appropriate to distribute lists or tables of reference intervals to all users and sites where reports are received. This system is usually fraught with difficulties, but if in place and rigidly controlled, it is acceptable.				
COM 30000	2	Critical Result Notification	NOTE: Alert of critical results are those results that may require rapid clinical attention to avert significant patient morbidity or mortality. Each laboratory may define the critical values and critical results that pertain to the patient population. The laboratory may establish different critical results for specific patient subpopulations (for example, dialysis clinic patients). Critical results should be defined by the laboratory director, in consultation with the clinician served. An appropriate notification includes a direct dialing with the responsible individual or an electronic communication (e.g. secure email or text) with confirmation of receipt by the responsible individual. For communication of significant and unexpected serology/immunology and parasitology findings, refer to CAP (22173) and CAP (2645) instead.  Allowing clinicians to "opt out" of receiving critical results is strongly discouraged.  Records must be retained allowing prompt notification of the appropriate direct individual after obtaining results that are outside the clinical range. These records must include the following:  - Time of communication. - Responsible laboratory individual. - Person notified (the person first to come alone is not adequate documentation), and - Test results.  Any problem encountered in accomplishing this task should be investigated to prevent recurrence.	DEPARTMENT OF PATHOLOGY GENERAL PRACTICE Manual Customer Focus Laboratory Quality Control Quality Management (QMS) Informatics Laboratory Documents and Reports Informatics Laboratory Documents and Reports	<a href="http://pathinformatics@pathinformatics.com">http://pathinformatics@pathinformatics.com</a>		
cont. COM 30000	2	Critical Result Notification	Referral laboratories may report critical results directly to clinical personnel, or to the referring laboratory. The referring laboratory should have a written agreement with the referring laboratory that indicates to whom the referral laboratory reports critical results. In the past-of-care setting, the identity of the testing individual and person critical result not be recorded when the individual performing the test is the same person who tests the patient in the circumstance, however, there must be a record of the critical result, date, and time in the test report or elsewhere in the medical record.				

COM 3010	1	<b>Critical Result Read-Back</b> When critical results are communicated verbally, "read-back" of the results is required and recorded.	NOTE: Transmission of critical results by electronic means (eg FAX or computer) is acceptable. If critical results are transmitted electronically, the laboratory must confirm receipt of the result by the intended recipient (eg. by phone call) however, no read-back is necessary.	1 Records of critical result notification, including read-back as necessary.	
			<b>REAGENTS</b>		
COM 3020	2	<b>Reagent Storage and Handling - Waived Tests</b> For waived tests, the laboratory follows manufacturer instructions for handling and storing reagents, cartridges, test cassettes, etc.	NOTE: There is no requirement to include ideal initial conditions with "date opened"; however, a new expiration date must be recorded if opening the container changes the expiration date, storage requirements, etc.  If the manufacturer defines a required storage temperature range, the temperature of storage areas must be monitored daily. Refer to the Temperature-Dependent Instruments, Equipment, and Environment section of the checklist for requirements for monitoring and recording temperature.  If the laboratory identifies a problem with a reagent that was used for patient testing (eg. expired or reagent subjected to unacceptable storage conditions, etc.), the laboratory must evaluate the potential impact on patient test results and retain records of the evaluation and actions taken.	1 Records of reagent storage and handling consistent with manufacturer's instructions, including temperature and room temperature monitoring.	
			The remaining checklist requirements in the REAGENTS section do not apply to waived tests.		
COM 3030 R	2	<b>Reagent Labeling</b> Reagents, calibration, control, stable, chemicals, and solutions are properly labeled, and appropriate and appropriate, with the following elements: 1. Content and quantity, concentration or lot 2. Storage requirements 3. Date prepared, tested or reconstituted by laboratory 4. Expiration date	NOTE: The above elements may be recorded in a log (paper or electronic), rather than on the container themselves, provided that containers are identified so they are traceable to the appropriate data in the log. While useful for inventory management, labeling with "date received" is not routinely required. There is no requirement to routinely label individual containers with "date opened"; however, a new expiration date must be recorded if opening the container changes the expiration date, storage requirements, etc. For containers with multiple individual reagent units (eg. cartridges), the expiration date must be recorded on each unit if stored in excess of the original container.  This requirement also applies to the labeling of chemicals used in the laboratory to prepare reagents or during the primary and analyte phases of the testing process. Requirements for proprietary labeling for hazardous chemicals are included in the Chemical Safety section of the Laboratory General Checklist.	1 Written procedure defining elements and requirements for reagent labeling.  DEPARTMENT OF PATHOLOGY-GENETICS PHOENIX LABORATORY ADDRESS: 1 Green Plaza, Phoenix, AZ 85004 PHONE: 602.961.6000 WWW: www.arizona.gov/health/department-of-pathology-genetics	
COM 3030	2	<b>Reagent Storage and Handling</b> All reagents (eg. chemical, stable, media) are stored and handled as directed by the laboratory and follows the manufacturer's instructions.	NOTE: Reagents and media must be stored and handled in a manner that will prevent environmentally-induced alterations that could affect reagent stability and test performance. Prepared reagents must be properly stored, mixed, when appropriate, and discarded when stability parameters are exceeded.  If the manufacturer defines a required storage temperature range, the temperature of storage areas must be monitored daily. Refer to the Temperature-Dependent Instruments, Equipment, and Environment section of the checklist for requirements for monitoring and recording temperature.  If the laboratory identifies a problem with a reagent that was used for patient testing (eg. expired or reagent subjected to unacceptable storage conditions, etc.), the laboratory must evaluate the potential impact on patient test results and retain records of the evaluation and actions taken.	1 Records of reagent storage and handling consistent with manufacturer's instructions, including temperature, Reagent and room temperature monitoring.	
COM 3040 R	2	<b>Reagent Expiration Date</b> All reagents (eg. chemical, stable, media) use a use date when their indicated expiration date.	NOTE: Expiration dates assigned by a manufacturer must be observed. The laboratory must assign an expiration date if an expiration date is not provided by the manufacturer. The laboratory must take the assigned expiration date on known stability, frequency of use, storage conditions, and risk of deterioration.  Transition service laboratories may use new reagents (ie. new artifacts and selected panel kits) to determine the specificity of test reagents and antibodies (before and after) and expiration date if appropriate positive and negative controls are run each day of use and used as expected. The laboratory must include requests for routine origin type and antibody panel testing.  For history and antibody panel testing, a valid combination of ongoing acceptable performance of tests until the expiration date by technical assessment of case material containing suitable material for evaluation of assays or use of suitable control specimens.  Laboratories not subject to US regulations and military laboratories in overseas locations, may use expired reagents only under the following circumstances: 1) The reagents are unique, new or difficult to obtain, or 2) Delivery of new shipments of reagents is delayed or impossible under control of the laboratory. The laboratory must retain records of verification of the performance of expired reagents in accordance with written laboratory procedure. The laboratory must also retain records of its efforts to obtain reagents in a timely manner and the rationale for continuing to perform the test instead of referring it to another laboratory.  Laboratories subject to US regulations must not use expired reagents.	1 Written procedure for evaluating reagents and media before manufacturer's expiration date AND 1 Records confirming acceptability of any reagent used beyond its expiration date (if circumstances allow allow)	
COM 3040 R 2	2	<b>New Reagent Lot Confirmation of Acceptability</b> New reagent lots and shipments are checked against previous reagent lots or with suitable reference material before or concurrently with being placed in service.	NOTE: The purpose of this check is to confirm that the use of new reagent lots and shipments do not affect patient results. Matrix differences between different lots of reagents may result in calibration issues, and consistency of patient results, reagent storage conditions during shipping of reagents may also have a negative impact on their ability to perform or exhibit the same levels of reactivity as intended.  The reagent must be checked for stability. However, the check must be at least as extensive as described in the manufacturer's instructions.  <b>Qualitative:</b> For qualitative nonwaived tests, minimum cross-checking includes retesting at least one positive and negative sample with known reactivity against the new reagent lot. A newly positive sample or nonrecommended in systems where patient results are reported in real time.  Examples of suitable reference materials for qualitative tests include: 1. Positive and negative patient samples tested on a previous lot. 2. Proficiency tested proficiency testing material. 3. External QC materials based on the previous lot. 4. Control strains of organisms or previously identified organisms for microbiology reagents used to detect or evaluate cultured microorganisms. 5. If none of the above options is available, control material provided by the assay manufacturer with the new lot.  For flow cytometry reagents, please refer to the Reagents section of the Flow Cytometry Checklist.	1 Written procedure for the introduction of reagents to new lots and shipments, with initial acceptability criteria AND 1 Records for the introduction of new lots and shipments, including (but not limited to) lot and comparison of results to the acceptability criteria.	
COM 3040 R com.	2	<b>New Reagent Lot Confirmation of Acceptability</b>	<b>Qualitative:</b> For quantitative nonwaived tests, patient specimens should be used to compare a new lot against the previous lot, when possible. Manufacturer materials, such as proficiency testing (PT) or QC materials may be affected by matrix interference between different reagent lots, and if results show change following a reagent lot change, method specific. The use of patient samples confirms the absence of matrix interference. The following materials may also be used: 1. Patient samples tested on a previous lot. 2. Reference materials or QC controls provided by the method manufacturer with and reagent lot specific target values. 3. Proficiency testing materials with peer group established means. 4. QC materials with peer group established means based on interlaboratory comparison that is method specific and includes data from at least 10 laboratories. 5. Third party general purpose reference materials if the material is affixed in the package used by the method manufacturer to be commensurate with patient specimens for the method.  Reference material used to test the current lot is adequate alone to check a new shipment of the same reagent lot. It must be able to change a potential matrix interference between the QC materials and different shipments of the same lot number of reagents.  For history and antibody panel testing, a valid combination of ongoing acceptable performance of tests until the expiration date by technical assessment of case material containing suitable material for evaluation of assays or use of suitable control specimens.  Laboratories not subject to US regulations and military laboratories in overseas locations, may use expired reagents only under the following circumstances: 1) The reagents are unique, new or difficult to obtain, or 2) Delivery of new shipments of reagents is delayed or impossible under control of the laboratory. The laboratory must retain records of verification of the performance of expired reagents in accordance with written laboratory procedure. The laboratory must also retain records of its efforts to obtain reagents in a timely manner and the rationale for continuing to perform the test instead of referring it to another laboratory.  Laboratories subject to US regulations must not use expired reagents.	1 Written policy defining allowable exceptions for reagent lot components from different lots.	
COM 3050	2	<b>Reagent Kit Components</b> If there are multiple components of a reagent kit, the laboratory uses components of reagent kit only when the lot label otherwise specified by the manufacturer.		1 Written policy defining allowable exceptions for reagent lot components from different lots.	
			<b>INSTRUMENTS AND EQUIPMENT</b>		
			<b>INSTRUMENT AND EQUIPMENT MAINTENANCE/FUNCTION CHECKS</b>		
COM 3052	2	<b>Maintenance and Function Checks - Waived Tests</b> For waived tests, the laboratory follows manufacturer's instructions for instrument and equipment maintenance and function checks.		1 Written procedure consistent with manufacturer's instructions for each waived test AND 1 Records for instrument/equipment maintenance and function checks as required by the manufacturer.	
			The remaining checklist requirements in the INSTRUMENT AND EQUIPMENT MAINTENANCE/FUNCTION CHECKS section do not apply to waived tests.		
COM 3050	2	<b>Instrument/Equipment Performance Verification</b>	NOTE: Instrument/equipment performance verification (NOT) is to be confused with validation of verification of the test method performance specifications) includes processes to verify that the instrument and equipment perform according to expectations for the checked use and within defined tolerance limits.  1. Instruments or equipment are moved, the laboratory must perform appropriate function checks to ensure that they meet or exceed the method's performance or change due to the new environment. This does not apply to portable equipment used following the manufacturer's instructions.	1 Written procedure to verify proper functioning of instruments and equipment prior to initial use, after major maintenance or service, and after relocation AND 1 Records of appropriate function checks.	
COM 3057	2	<b>Instrument Operation</b> There are written procedures for start-up, operation and shutdown of instruments and equipment as applicable.	NOTE: These procedures must readily be available to the operator in the immediate vicinity of the instrument, and daily should include a procedure for emergency shutdown and for re-starting without during instrument downtime. There may be separate appropriate procedures or included in the testing procedure for a specific analyte.		
COM 3060	2	<b>Maintenance/Function Checks</b> Appropriate maintenance and function checks are performed and records retained for all instruments (eg. analyzers and equipment (eg. centrifuges)) following a defined schedule, at least as frequent as specified by the manufacturer.	NOTE: There must be a schedule and procedure available to testing personnel for appropriate function checks and maintenance. These may include (but are not limited to) cleaning, electronic, mechanical and operational checks. The procedure and schedule must be as thorough and as frequent as specified by the manufacturer.  Function checks should be designed to detect drift, instability, or malfunction, before the problem is allowed to affect test results.  For equipment that has no standard frequency or requirement for maintenance and function checks, each laboratory should establish a schedule and procedure that reasonably reflects the workload and specifications of its equipment.		
COM 3062	2	<b>Function Check Tolerance Limits</b> Tolerance limits for acceptable function are defined for specific instruments and equipment wherever appropriate, with records of action when the limits are exceeded.	NOTE: The defined tolerance limits must follow the manufacturer's specified limits. Function checks must be within the defined tolerance limits prior to use for testing patient samples.  The action related to tests that have an approved Individualized Quality Control Plan (IQCP) must include an assessment of whether further evaluation of the risk assessment and quality control plan is needed based on problems identified (eg. trending for repeat failures, etc.).		
COM 3065	2	<b>Instrument Troubleshooting</b> Instructions are provided for minor troubleshooting and repair of instruments (such as manufacturer's service manual).			
COM 3067	2	<b>Instrument and Equipment Records</b> Instrument and equipment maintenance, function check, performance verification, and service and repair records (or copies) are promptly available to and readily by the technical staff operating the equipment.	NOTE: Effective utilization of instruments and equipment by the technical staff depends upon the prompt availability of the records (copies are acceptable) to detect trends or malfunctions. Off-site storage, such as with centralized medical maintenance or computer files, is acceptable if the reporter is notified that the records can be promptly retrieved.		
COM 3080	2	<b>Microscope Maintenance</b> Microscopes are clean, adequate (eg. low, high dry and immersion lenses) as appropriate for the intended use, typically aligned, and properly maintained with records of preventive maintenance at least annually.	NOTE: Kohler Illumination must be maintained for optimal resolution. Phase contrast microscopy should be available when indicated (eg. manual platelet counting, antibody microscopy).		

COM 3685	2	<b>Microscopes for Fluorescence Testing</b> The microscopes used for fluorescence testing are monitored to ensure sufficient light source intensity and are used with filters and slides appropriate to, and verified in conjunction with, the test(s) being performed.	NOTE: Having a process to track the length of time the bulb is in use and limit bulb usage based on the manufacturer's recommendations (as applicable), is an example of an acceptable process to monitor the adequacy of the source intensity. The use of filters or slides not matched properly to the assay/performance can lead to erroneous results. Written procedures must specify the excitation and emission filters used for fluorescence microscopy. Fluorescence microscopes should be used in an area where ambient lighting can be minimized.	Records of microscope monitoring AND Written lab procedure describing the filters and slides used																
COM 3686 N	2	<b>Calibration/Recalibration - Ocular Micrometer</b> The ocular micrometer (when required) is checked for the microscopist(s) and the specific objective(s) to which it is used.	NOTE: An ocular micrometer is required for certain types of testing, including: 1) Parasitology identification when determining the size of eggs, larvae, cysts, trophozoites, and microforms or other bloodborne parasites. 2) Determining the size of certain aquatic microorganism classification methods (Organisms and Wild Health Organization (WHO) methods references in the 3rd and 4th editions). 3) Depth or extent of invasion and margin in various cancers, extent of involvement in metastatic carcinoma sites of neoplasms, and extent of involvement in metastatic carcinoma sites of neoplasms. Calibrations must be checked against a calibrated stage micrometer slide, or other object(s) of known size, appropriate to the use of the ocular micrometer. Any change in the value of the microscope (eg. change in objective or ocular lens) requires recalibration. If there are no changes to a particular microscope's optical components, there is no need to check calibration.	Written policy for ocular micrometer calibration and recalibration AND Records of other calibration and recalibration, if applicable																
<b>Thermometers</b>																				
COM 3676	2	<b>Thermometric Standard Device</b> An appropriate thermometric standard device of known accuracy (certified to meet NIST 1 standards or suitable to NIST standards) is available.	NOTE: Thermometric standard devices must be recalibrated, recertified, or replaced prior to the date of expiration of the guarantee of calibration or they are subject to requirements for non-certified thermometers. Thermometers should be periodically evaluated for damage (eg. separation of columns). Thermometers with obvious damage must be replaced for continued use.	Thermometer certificate of accuracy AND Policy for the use of thermometers after the date of expiration of the guarantee of calibration and records of recalibration	DEPARTMENT OF PATHOLOGY GENERAL (PUBLIC MANUAL) ->PHO Pathology Section 1 - General Policy Manual Operations, Temperature Monitoring System (201805)	<a href="http://www.pathology.wa.gov/~/media/Pathology/General/201805-04-012-011-011.pdf">http://www.pathology.wa.gov/~/media/Pathology/General/201805-04-012-011-011.pdf</a>														
COM 3673	2	<b>Non-certified Thermometers</b> All non-certified thermometers in use are checked against an appropriate thermometric standard device and are audited by laboratory policy.	NOTE: Non-certified thermometers used in transfusion medicine, including blood-warmer thermometers, must be checked at least annually. If digital or other displays of temperature on equipment are used for daily monitoring, the laboratory must verify that the readings are accurate. The display must be checked initially and following manufacturer's instructions.	Written procedure defining verification of non-certified thermometers AND Written policy for recycling of non-certified thermometers AND Records of verification	DEPARTMENT OF PATHOLOGY GENERAL (PUBLIC MANUAL) ->PHO Pathology Section 1 - General Policy Manual Operations, Temperature Monitoring System (201805)	<a href="http://www.pathology.wa.gov/~/media/Pathology/General/201805-04-012-011-011.pdf">http://www.pathology.wa.gov/~/media/Pathology/General/201805-04-012-011-011.pdf</a>														
<b>Temperature-Dependent Instruments, Equipment and Environments</b>																				
COM 3670	2	<b>Temperature Checks</b> Temperatures are checked and recorded each day of use for all temperature-dependent equipment and environments using a calibrated thermometer.	NOTE: Temperature-dependent equipment (eg. refrigerators, freezers, incubators) containing reagent and/or patient-derived specimens must be monitored daily, as equipment failure could affect accuracy of patient-derived test results. Items such as water baths and heat blocks used for procedures need only be checked on days of patient-derived testing. For heat blocks or dry baths, thermocouple probes may be used as an alternative method for checking the temperature. If specific instruments, equipment, bins, or supplies have specific ambient temperature ranges for proper operation, storage, or use, the laboratory must ensure that the specified ambient temperature is maintained and corrective action taken when tolerance limits are exceeded. Temperatures may be recorded either manually, or using a recording device or system by: 1) recording the numerical temperature, or 2) plotting a mark on a graph that corresponds to a constant temperature. If temperature is recorded manually, the identity of the individual recording the temperature(s) must be recorded (initials of the individual are adequate). If an automated (including remote) temperature monitoring system is used instead of manual temperature monitoring, laboratory personnel must have ongoing immediate access to the temperature data so that appropriate corrective action can be taken if a temperature is outside of the acceptable range. System records must demonstrate data functionality of the system.		DEPARTMENT OF PATHOLOGY GENERAL (PUBLIC MANUAL) ->PHO Pathology Section 1 - General Policy Manual Operations, Temperature Monitoring System (201805)	<a href="http://www.pathology.wa.gov/~/media/Pathology/General/201805-04-012-011-011.pdf">http://www.pathology.wa.gov/~/media/Pathology/General/201805-04-012-011-011.pdf</a>														
COM 3670 cont.	2	<b>Temperature Checks</b> If a minimum/maximum thermometer is used to perform continuous monitoring of temperatures between daily temperature readings or following a laboratory downtime (eg. laboratory closure for weekend or holiday), both the low and high temperatures must be recorded. To ensure correct temperature readings, the minimum/maximum thermometer must be used properly by the user. Some equipment and controls provided for the function of these materials is not recommended. Storage conditions must remain within the specifications of the manufacturer or device. Temperatures may be recorded using a continuous monitoring system or a maximum/minimum thermometer. Thermal conductive gel is required for use. Patient samples may be stored in a frost-free freezer only if protected from freezing. The laboratory must retain records showing that the temperatures stay within the defined range.			DEPARTMENT OF PATHOLOGY GENERAL (PUBLIC MANUAL) ->PHO Pathology Section 1 - General Policy Manual Operations, Temperature Monitoring System (201805)	<a href="http://www.pathology.wa.gov/~/media/Pathology/General/201805-04-012-011-011.pdf">http://www.pathology.wa.gov/~/media/Pathology/General/201805-04-012-011-011.pdf</a>														
COM 3677	2	<b>Temperature Range</b> Acceptable ranges have been defined for all temperature-dependent equipment and environments (including back-up/redundant equipment) in accordance with the manufacturer's instructions.		Temperature log or record with defined acceptable range	DEPARTMENT OF PATHOLOGY GENERAL (PUBLIC MANUAL) ->PHO Pathology Section 1 - General Policy Manual Operations, Temperature Monitoring System (201805)	<a href="http://www.pathology.wa.gov/~/media/Pathology/General/201805-04-012-011-011.pdf">http://www.pathology.wa.gov/~/media/Pathology/General/201805-04-012-011-011.pdf</a>														
COM 3680	2	<b>Temperature Corrective Action</b> There is evidence of corrective action taken for temperature-dependent equipment and environmental temperatures are exceeded, including evaluation for adverse effects.	NOTE: If acceptable temperature ranges are exceeded, critical reagents, controls, calibrators, etc. must be checked to confirm the accuracy or quality of the material before use, with records retained. The check should follow a defined procedure.		DEPARTMENT OF PATHOLOGY GENERAL (PUBLIC MANUAL) ->PHO Pathology Section 1 - General Policy Manual Operations, Temperature Monitoring System (201805)	<a href="http://www.pathology.wa.gov/~/media/Pathology/General/201805-04-012-011-011.pdf">http://www.pathology.wa.gov/~/media/Pathology/General/201805-04-012-011-011.pdf</a>														
<b>VOLUMETRIC GLASSWARE AND PIPETTES</b>																				
COM 3681	2	<b>Volumetric Glassware Accuracy and Reproducibility</b> Class A volumetric pipettes and glassware used for volumetric dispensing purposes are checked for accuracy and reproducibility initially and according to the manufacturer's recommended interval or at least annually if specified, and the results are recorded.	NOTE: The following Table shows the American Society for Testing and Materials' calibration accuracy specifications for Class A volumetric pipettes. <table border="1" style="margin-left: auto; margin-right: auto;"> <thead> <tr> <th>Nominal Capacity (mL)</th> <th>Variation (mL)</th> </tr> </thead> <tbody> <tr> <td>0.1-2</td> <td>0.008</td> </tr> <tr> <td>2-7</td> <td>0.01</td> </tr> <tr> <td>7-15</td> <td>0.02</td> </tr> <tr> <td>15-50</td> <td>0.03</td> </tr> <tr> <td>50-250</td> <td>0.05</td> </tr> <tr> <td>250</td> <td>0.08</td> </tr> </tbody> </table> Non-Class A Pipettes: Pipette checks must be performed following manufacturer's instructions, at minimum and as defined in laboratory procedure. Such checks may be done by gravimetric, colorimetric or other calibration procedures. Alternative approaches include spectrophotometry and the use of commercial kits. Pipettes must be checked for accuracy and reproducibility prior to use. Alternative approaches include gravimetric, colorimetric or other calibration procedures. Alternative approaches include spectrophotometry and the use of commercial kits. If the manufacturer's recommended interval for accuracy and reproducibility checks is exceeded, such checks are not practical for use-outside laboratory. Manufacturer's recommendations must be followed. This requirement is not applicable for pre-calibrated inoculation loops that are used in the direct plating of clinical specimens such as other cultures.	Nominal Capacity (mL)	Variation (mL)	0.1-2	0.008	2-7	0.01	7-15	0.02	15-50	0.03	50-250	0.05	250	0.08	Pipettes and glassware marked Class A OR a NCT certificate OR Records of initial and ongoing verification of non-Class A pipette and glassware accuracy and reproducibility		
Nominal Capacity (mL)	Variation (mL)																			
0.1-2	0.008																			
2-7	0.01																			
7-15	0.02																			
15-50	0.03																			
50-250	0.05																			
250	0.08																			
COM 3682	2	<b>Quantitative Pipette Accuracy and Reproducibility</b> Pipettes used for quantitative dispensing (eg. adjustable volume microscopes, adjustable volume micropipettes, aliquot automatic pipettes) are checked for accuracy and reproducibility initially and according to the manufacturer's recommended interval or at least annually if specified, and the results are recorded.	NOTE: The initial calibration may be performed by the manufacturer or other outside facility, but in such cases the laboratory must have a record from the manufacturer or other facility that includes the techniques used to check calibration, the method of alignment to prevent leakage in transit, the base and precision of the pipette(s), the bias and precision must meet the specification established by the laboratory. If the facility performs pipette checks in-house, they may be performed following manufacturer's instructions, at minimum, and as defined in laboratory procedure. Such checks may be done by gravimetric, colorimetric or other calibration procedures. Alternative approaches include spectrophotometry and the use of commercial kits. If the manufacturer's recommended interval for accuracy and reproducibility checks is exceeded, such checks are not practical for use-outside laboratory. Manufacturer's recommendations must be followed. This requirement is not applicable for pre-calibrated inoculation loops that are used in the direct plating of clinical specimens such as other cultures.	Written procedure for checking the accuracy and reproducibility of pipettes AND Records of initial and ongoing verification of pipette accuracy and reproducibility																
COM 3683	1	<b>Measuring Devices</b> The use of less precise measuring devices such as non-graded plastic pipettes and graduated cylinders are limited to situations where the accuracy and precision of calibrated glass pipettes are not required.	NOTE: In contrast with the more stringent accuracy requirements of glass pipettes, ASTM requirements for plastic pipettes are 1% of the rated volume. The previous manual must specify when the use of non-class A measuring devices is permissible.																	
COM 3684	2	<b>Pipette Carryover</b> The laboratory evaluates its automatic dispensing systems for carryover.	NOTE: The laboratory must have written procedures for evaluating whether carryover effects are present. This requirement applies to both stand-alone pipettes systems and to sample pipettes integrated with sample test systems. One suggested method to verify carryover is to use known high patient samples. Followed by rinsing pipettes to and fill the result of the balance material as affected. If carryover is present, the activity must be corrected. The pipette should be rinsed with distilled water which will dilute the sample may be affected, and define this value in the procedure. Results of such analytical or other tests must be recorded. If the results of these tests indicate the results of the defined level are detected, then the appropriate course of action must be defined (repeat samples of subsequent samples, for example). Carryover studies must be performed, as applicable, as part of the initial evaluation of an instrument. (This laboratory may use data from carryover studies performed by instrument manufacturer, as appropriate.) Carryover studies should be repeated after major maintenance or repair of the pipetting assembly of the instrument. Evaluation for carryover is not required for automatic pipettes that use disposable tips. This requirement is not applicable to bag-in-place.	Record of carryover studies at defined frequency																
<b>Analytical Balances</b>																				
COM 3686	1	<b>Analytical Balance Maintenance</b> Analytical balances are cleaned, serviced and checked at least annually by qualified service personnel.		Records of analytical balance maintenance AND Service contract or record of electronic training of in-house personnel																
COM 3672	1	<b>Analytical Balance Mounting</b> Analytical balances are mounted such that vibrations do not interfere with readings.																		
COM 3688	2	<b>Analytical Balance Accuracy</b> Standard weights of the appropriate ANSI/ASTM Class are available and used for verifying accuracy of analytical balances of defined intervals, with records retained.	NOTE: The verification of accuracy of the analytical balance must be performed at a defined interval where accurate (used) analytical calibrators and/or weighing systems from standard materials, as well as when periodically checking the accuracy of pipettes. Accuracy must be verified every six months. If used for weighing materials to make standard solutions for method calibration, accuracy must be verified at the time of validation and whenever a solution is prepared. Acceptance criteria must be defined. External verification of accuracy requires the appropriate class of ASTM specification weights. ASTM Class 1 weights are appropriate for calibrating high precision analytical balances (0.01 to 0.1 mg limit of precision); ASTM Class 2 weights are appropriate for calibrating medium-precision balances (0.01 to 0.5 g precision); ASTM Class 3 weights are appropriate for calibrating moderate-precision balances (0.01 to 1 g precision); laboratories located outside of the United States may use equivalent certified weights if ANSI/ASTM class standard weights are not available.	Written procedure defining criteria for the use of standard weights for accuracy points of analytical balance																
COM 3689	2	<b>Weight Maintenance</b> Calibration weights for analytical balances are well-maintained (clean, in a covered container, free of corrosion and appropriate filing of handling devices are available).	NOTE: Weights must be well-maintained (covered when not in use, free of corrosion and only be handled by device that will not add non-residual contaminants to the weights). Certified weights will only meet test specifications if maintained in pristine condition.																	
<b>WAIVED TEST IMPLEMENTATION</b>																				
This section applies to waived testing performed following the manufacturer's instructions, without modification. The content of our waived under CLIA may be found at: <a href="http://www.wahealthcare.gov/~/media/Pathology/General/201805-04-012-011-011.pdf">http://www.wahealthcare.gov/~/media/Pathology/General/201805-04-012-011-011.pdf</a>																				

COM 40300	2	<p><b>Waived Test Implementation and Approval</b></p> <p>For each waived test, the laboratory follows manufacturer's instructions for the introduction of the instrument or device and there are records that the IVD is approved for use by the laboratory director or designee meeting CAP director qualifications, prior to use in patient testing.</p>	<p>NOTE: Waived testing must be performed following the manufacturer's instructions. If the laboratory modifies a waived test, the checklist requirements for high complexity testing apply including the requirements for validation of the method performance specifications.</p> <p>The laboratory director's signature on the waived test procedure may be used to show approval of the test for use in patient testing.</p>	<p>7. Records of test approval</p>
			<p><b>TEST METHOD VALIDATION AND VERIFICATION - NORMANIZED TESTS</b> <i>see next Tab</i></p>	
COM 40320 R	2	<p><b>Manufacturer's Instructions</b></p> <p>The laboratory follows manufacturer's instructions or provides validation records if the test has been modified.</p>	<p>NOTE: Following manufacturer's instructions includes performing quality control, calibration, calibration verification, and related functions as applicable to the scope of testing. Reagents, kits, and disposable materials supplied by the laboratory must meet the specifications in the instructions.</p> <p>If the laboratory modifies manufacturer's instructions, the test is no longer FDA-approved, and the modifications must be validated by the laboratory. This requirement also applies to laboratory use of reagents or kits not approved by the manufacturer. Changes in the specimen type or collection device are examples of common modifications (see modification of manufacturer's requirements in the Definition of Terms). Additional requirements for validation/verification may be found in the discipline-specific checklists.</p> <p>For waived and moderately complex tests, if manufacturer instructions are modified, requirements for high complexity testing apply.</p>	<p>Evidence of Compliance</p> <p>7. Validation records of established performance specifications (accuracy, precision, analytical sensitivity, analytical specificity, reference range and reportable weight of any test that has been modified).</p>
COM 40320 R	2	<p><b>Verification of Test Performance Specifications - FDA-Approved Tests</b></p> <p>Prior to clinical use of each modified FDA cleared or approved test, the laboratory has performed a verification study and prepared a written assessment of each of the following test method performance specifications, as applicable, using a sufficient number of characteristic participants:</p> <ol style="list-style-type: none"> <li>1. Analytical accuracy</li> <li>2. Analytical precision</li> <li>3. Analytical range</li> </ol> <p>6. Any other performance characteristic required for an analytical test performance</p>	<p>NOTE 1: Accuracy verified by comparing results to a definitive or reference method, or an established comparative method. Use of multi-appropriate reference materials, patient specimens (calibrated or uncalibrated), or other commutable materials with known concentrations and activities may be used to verify accuracy. The use of routine quality control materials or calibrators that were used to calibrate the method is not appropriate.</p> <p>NOTE 2: Precision is verified by repeat measurement of samples at varying concentrations or activities within an and between one or several of time.</p> <p>NOTE 3: The reportable range of an assay is the range of values that the laboratory reports to the patient.</p> <p>NOTE 4: If multiple identical instruments or devices are in use, there must be records (data and written assessment) showing that the method performance specifications have been separately verified for each test and instrument or device.</p> <p>NOTE 5: If a method is verified by someone other than the laboratory's personnel (eg, manufacturer's representative), the laboratory must have records to show that the verification complies with its in-house test performance by showing confirmation of performance specifications by the laboratory personnel testing known specimens.</p> <p>NOTE 6: The requirement for a written assessment applies to all tests implemented after June 15, 2002. However, all non-waived tests must have records of completed analytical verification, regardless of the implementation date. The written assessment must include an evaluation of each component of the verification study, including the acceptability of the data. If data include discordant results, there must be a record of the discordance and investigation of any impact on the approval of the test for clinical use.</p>	<p>7. Written procedure for verifying test method performance specifications AND</p> <p>7. Records of verification and written assessment of each component of the test method performance specifications for each test</p>
COM 40325 R	2	<p><b>Verification of Test Performance Specifications - Tests Approved by an Internationally Recognized Regulatory Authority - Laboratories Not Subject to US Regulations</b></p> <p>For laboratories not subject to US regulations, the laboratory has performed a verification study and prepared a written assessment of each of the following test method performance specifications, as applicable, using a sufficient number of characteristic participants:</p> <ol style="list-style-type: none"> <li>1. Analytical accuracy</li> <li>2. Analytical precision</li> <li>3. Analytical range</li> </ol> <p>6. Any other performance characteristic required for an analytical test performance</p>	<p>NOTE 1: Accuracy is verified by comparing results to a definitive or reference method, or an established comparative method. Use of multi-appropriate reference materials, patient specimens (calibrated or uncalibrated), or other commutable materials with known concentrations and activities may be used to verify accuracy. The use of routine quality control materials or calibrators that were used to calibrate the method is not appropriate.</p> <p>NOTE 2: Precision is verified by repeat measurement of samples at varying concentrations or activities within an and between one or several of time.</p> <p>NOTE 3: The reportable range of an assay is the range of values that the laboratory reports to the patient.</p> <p>NOTE 4: The laboratory must also validate analytically sensitivity (lower detection limit) and specificity (upper detection limit) if the test manufacturer has not documented these test characteristics. Data on interference may be obtained from manufacturer or published literature, as applicable. The laboratory validates other relevant clinical characteristics not documented by the test manufacturer, as appropriate.</p> <p>NOTE 5: If multiple identical instruments or devices are in use, there must be records (data and written assessment) showing that the method performance specifications have been separately verified for each test and instrument or device.</p>	<p>7. Written procedure for verifying test method performance specifications AND</p> <p>7. Records of the test method performance specifications for each test</p>
COM 40325 R	2	<p><b>Verification of Test Performance Specifications - Tests Approved by an Internationally Recognized Regulatory Authority - Laboratories Not Subject to US Regulations</b></p>	<p>NOTE 6: If a method is verified by someone other than the laboratory's personnel (eg, manufacturer's representative), the laboratory must have records to show that the verification complies with its in-house test performance by showing confirmation of performance specifications by the laboratory personnel testing known specimens.</p> <p>NOTE 7: Requirements for a written assessment depend on tests implemented after June 15, 2002. However, all non-waived tests must have records of completed analytical verification, regardless of the implementation date. The written assessment must include an evaluation of each component of the verification study, including the acceptability of the data. If data include discordant results, there must be a record of the discordance and investigation of any impact on the approval of the test for clinical use.</p>	
COM 40330 R	2	<p><b>Validation of Test Performance Specifications - Modified FDA-Approved Tests and LDTs</b></p> <p>Prior to clinical use of each modified FDA-approved test and laboratory-developed tests (LDTs), the laboratory has performed a validation study and prepared a written assessment of each of the following test method performance specifications, as applicable, using a sufficient number of characteristic participants:</p> <ol style="list-style-type: none"> <li>1. Analytical accuracy</li> <li>2. Analytical precision</li> <li>3. Analytical range</li> <li>4. Analytical sensitivity (lower detection limit)</li> <li>5. Analytical specificity</li> </ol> <p>6. Any other performance characteristic required for an analytical test performance</p>	<p>NOTE: For laboratories not subject to US regulations, this requirement also applies to tests that are not approved by an internationally recognized regulatory authority.</p> <p>NOTE 1: Accuracy is validated by comparing results to a definitive or reference method, or an established comparative method. Use of multi-appropriate number of sample reference materials, patient specimens (calibrated or uncalibrated), or other commutable materials with known concentrations and activities may be used to verify accuracy. The use of routine quality control materials or calibrators that were used to calibrate the method is not appropriate.</p> <p>NOTE 2: Precision is verified by repeat measurement of samples at varying concentrations or activities within an and between one or several of time.</p> <p>NOTE 3: The reportable range of an assay is the range of values that the laboratory reports to the patient.</p> <p>NOTE 4: The laboratory must also validate analytically sensitivity (lower detection limit) and specificity (upper detection limit) if the test manufacturer has not documented these test characteristics. Data on interference may be obtained from manufacturer or published literature, as applicable. The laboratory validates other relevant clinical characteristics not documented by the test manufacturer, as appropriate.</p> <p>NOTE 5: If multiple identical instruments or devices are in use, there must be records (data and written assessment) showing that the method performance specifications have been separately verified for each test and instrument or device.</p>	<p>7. Written procedure for validating test method performance specifications AND</p> <p>7. Records of validation and written assessment of each component of the test method performance specifications</p>
COM 40330 R	2	<p><b>Validation of Test Performance Specifications - Modified FDA-Approved Tests and LDTs</b></p>	<p>NOTE 6: For certain methods that test multiple analytes (e.g. next-generation sequencing, FISH, HPLC, GC-MS, MALDI-TOF, etc.), analytical accuracy may be established for each method not necessarily each analyte, as appropriate.</p> <p>NOTE 7: For LDTs in use prior to July 31, 2016, for which limited validation studies are recorded, ongoing data supporting acceptable test performance may be used to meet the above minimum sample requirements, unless the laboratory director has recorded the criteria used to determine the acceptability of a smaller sample size. Examples of such ongoing data include records of proficiency testing, alternate performance assessment, and quality control and correlation with clinical data.</p>	
COM 40330 R	2	<p><b>Validation of Test Performance Specifications</b></p>	<p>NOTE 8: Precision is validated by repeat measurement of samples at varying concentrations or activities within an and between one or several of time.</p> <p>NOTE 9: The reportable range of an assay is the range of values that the laboratory reports to the patient.</p> <p>NOTE 10: If multiple identical instruments or devices are in use, there must be records (data and written assessment) showing that the method performance specifications have been separately verified for each test and instrument or device.</p> <p>NOTE 11: If a method is verified by someone other than the laboratory's personnel (eg, manufacturer's representative), the laboratory must have records to show that the verification complies with its in-house test performance by showing confirmation of performance specifications by the laboratory personnel testing known specimens.</p> <p>NOTE 12: The requirement for a written assessment applies to all tests implemented after June 15, 2002. However, all non-waived tests must have records of completed analytical verification, regardless of the implementation date. The written assessment must include an evaluation of each component of the verification study, including the acceptability of the data. If data include discordant results, there must be a record of the discordance and investigation of any impact on the approval of the test for clinical use.</p> <p>NOTE 13: The checklist requirement does not apply to LDTs that employ the following methods:</p> <ul style="list-style-type: none"> <li>a. Manual microscopy (eg, histopathologic and cytologic interpretation, microscopic examination of blood or body fluids, Gram stains)</li> <li>b. Conventional microbiologic culture and microbiologic susceptibility studies</li> </ul>	
COM 40475	2	<p><b>Method Validation and Verification Approval - Non-waived Tests</b></p> <p>Prior to clinical use of each non-waived test, the laboratory director or designee meeting CAP director qualifications, has signed the laboratory's written assessment of the validation or verification study (accuracy, precision, etc.) to confirm the acceptance of the study data and written assessment, and to approve each non-waived test for clinical use.</p>	<p>NOTE: This checklist requirement is applicable only to non-waived tests implemented after June 15, 2002. However, all non-waived tests must have records of completed analytical validation or verification, regardless of their implementation date.</p> <p>The approval must include: 1) a review of the written assessment of the validation or verification study, including the acceptability of the data and investigation of any discordant results; 2) signed approval (signature, date, etc.) There is no need for the verification or validation data for the performance specifications listed below for the instrument (manufacturer name) and the performance of the method is considered acceptable (patient testing).</p> <p>If a validation or verification study (accuracy, precision, reportable range, etc.) was not performed or is missing required components, the appropriate related checklist requirements must also be cited (eg, COM 40320, COM 40325).</p> <p>If multiple identical instruments or devices are in use, there must be records (data and written assessment) showing that the method performance specifications have been separately validated/verified for each test and instrument or device.</p>	<p>7. Records of approval of validation and verification studies and approval for clinical use</p>
COM 40500	2	<p><b>Analytical Interference</b></p> <p>The laboratory identifies the analytical interferences for each test, and has an interference plan of action when they are present.</p>	<p>NOTE: Interfering substances may pose a significant problem to the clinical laboratory and the laboratory director may be notified by laboratory results that do not reflect patient clinical status. The laboratory must assess common interferences by performing studies (accuracy, precision, performance elsewhere) such as by the instrument/manufacturer (manufacturer).</p>	<p>7. Written procedure for determining method performance characteristics including analytical interference AND</p> <p>7. Document listing known interferences for each test and plan of action when they are present</p>
COM 40510	2	<p><b>Reference Interval</b></p> <p>The laboratory verifies or establishes or verifies its reference interval.</p>	<p>NOTE: Reference intervals are important to obtain a diagnosis to assess patient results against an appropriate population. The reference interval must be established or verified for each analyte and test method (eg, serum, urine, cerebrospinal fluid), when appropriate. For example, a reference interval can be verified by testing samples from 20 healthy individuals. If a new test method is used, the laboratory should establish a reference interval that can be considered verified for the population studied.</p> <p>If the reference interval of a test is not verifiable or practical, then the laboratory should carefully evaluate the use of published data for its own reference interval, and retain records evaluation. For many analytes (eg, therapeutic drug, cholesterol and CAP total protein), literature references or a manufacturer's package insert information may be appropriate.</p>	<p>7. Record of reference interval study (if separate or verification of manufacturer's stated interval when reference interval study is not practical) (eg, unavailability normal population) OR other methods approved by the accreditation director</p>
COM 40515	2	<p><b>Reference Interval Evaluation</b></p> <p>The laboratory evaluates the appropriateness of its reference intervals, and takes corrective action if necessary.</p>	<p>NOTE: Criteria for evaluation of reference intervals include:</p> <ol style="list-style-type: none"> <li>1. Introduction of a new analyte to the test repertoire</li> <li>2. Change of analytic methodology</li> <li>3. Change in patient population</li> </ol> <p>If it is determined that the range is no longer appropriate for the patient population, corrective action must be taken.</p>	<p>7. Records of evaluation and corrective action, if indicated</p>

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COM 4620	2	<p><b>Body Fluid Analysis</b></p> <p>Methods for body fluid analysis have been validated or verified and metrics for interpretation have been established.</p>	<p>NOTE: This requirement applies directly to body fluid testing that the laboratory offers as a clinical, orderable test. If the test is manually performed on the fluid, the result must be a final procedure. The requirement COM 40000 for a method validation or verification procedure applies. Method performance specifications for blood specimens may be used for body fluids if the laboratory can reasonably exclude the existence of matrix interferences affecting the data either by reference to the procedure manual or published literature or by evaluation for interferences due to matrix effects by performing an appropriate study (eg, a dilution study using admixtures of samples, using samples, further dilution). Absolute performance assessment is required (COM 31500) and may be performed using clinical measurement by client review.</p> <p>The reference intervals must be defined and reported with the results, unless the concentration of the analyte is reported in comparison to its concentration in a contemporaneously collected blood specimen. If the result is to be interpreted by comparison to the patient's blood, serum, or plasma, such results must be accompanied by an appropriate comment such as, "The reference intervals and other method performance specifications are available for this body fluid. Comparison of the result with the concentration in the blood, serum, or plasma is recommended." Reference intervals obtained from the manufacturer's insert or published literature citations may be used to determine the reference intervals (COM 40000). However, reference intervals have not been published for many body fluid analyses, and obtaining normal fluids to establish reference intervals may not be feasible.</p>	<p>Records of validation or verification studies with review and approval. ASD</p> <p>Records of reference interval study. Off record. A justification of manufacturer's stated intervals or published literature OR other methods approved by the laboratory/section director.</p>			
cont. COM 4620		<p><b>Body Fluid Analysis</b></p>	<p>In request for a test on a body fluid specimen that is not listed on the laboratory's test menu that requires clearance by the section director or designer is considered a clinically unique specimen, rather than a routine, orderable test. Typically, these specimens are submitted due to an unusual clinical concern in a specific patient or situation (e.g. pathologic states where the analyte is not normally found in the fluid type) and it may not be possible to establish a comparative matrix. In such cases, the result must be accompanied by a comment such as, "The reference intervals and other method performance specifications have not been established for this body fluid. The test result must be interpreted into the clinical context for interpretation."</p>				
COM 4640 R	2	<p><b>Clinical Claims Validation</b></p> <p>All clinical claims made by the laboratory are validated for the following types of tests:</p> <ul style="list-style-type: none"> <li>- Laboratory-developed tests (LDTs)</li> <li>- FDA-cleared/developed tests for which the laboratory makes a clinical claim(s) not included in manufacturer's instructions</li> <li>- In laboratories not subject to US regulations, tests approved by an international recognized regulatory authority (eg, CE marking) for which the laboratory makes a clinical claim(s) not included in the manufacturer's instructions.</li> </ul>	<p>NOTE: Clinical claims include statements about a test's diagnostic sensitivity and specificity ability to predict the risk of a disease or condition, clinical usefulness, or cost effectiveness. Clinical claims may be found on the test report or other information distributed by the laboratory (brochures, test catalogs, newsletters, memoranda, advertisements, etc.). Laboratories are not required to make clinical claims about a test, but any claims made by the laboratory must be validated. The laboratory director must review and approve the validation of clinical claims for FDA-cleared/developed tests not included in manufacturer's instructions and laboratory-developed tests, as applicable.</p> <p>In order to adequately support a claim about diagnostic sensitivity and specificity and/or ability to predict risk of a disease or condition, the laboratory must perform a clinical validation study, unless the clinical validity of the test is documented in peer-reviewed literature or textbooks. The clinical validation study must include at least 20 samples and must include both positive and negative samples. If the laboratory uses fewer samples, the laboratory director must record the criteria used to determine the appropriateness of the sample size.</p>	<p>Records of clinical studies performed by the laboratory OR peer-reviewed literature that necessarily substantiate all claims made by the laboratory about a test.</p>			

COM 4870	2	<p><b>Method Performance Specifications Availability</b> For current test methods, the laboratory makes the following available to clients and the inspection team upon request:</p> <ul style="list-style-type: none"> <li>Summary of the analytical performance specifications for each method, validated or verified by the laboratory to include analytical accuracy, analytical sensitivity, analytical specificity (test method characteristics), reference range, and reportable range, as applicable, and</li> <li>Supporting data for clinical performance claims. If applicable, validated or verified by the laboratory or obtained from past reviewed literature.</li> </ul>	<p>NOTE: Information may be provided to clients, in a summary format referring to the supporting data, validated or published studies, as appropriate. Clients include healthcare workers, other laboratories, and licensed independent practitioners. This requirement does not apply to vendors or their authorized representatives.</p> <p>The laboratory may require clients to treat the data as confidential and not to use such proprietary information for its own test development or share such data with any other party except as required by law. The CAP requirement is intended to be included to treat all such data as confidential and to review their safety for accreditation purposes.</p>			
COM 4880	2	<p><b>Analytical Methodology Changes</b> If the laboratory changes its analytical methodology for test methods that interpretations may be SIGNIFICANTLY different, the change is explained to clients.</p>	<p>NOTE: This requirement can be accomplished in any of several different ways, depending on the clinical circumstances. Some methods include directed mailings, laboratory newsletters or part of the last report back.</p>	<p>• Records such as directed mailings, laboratory newsletters or comment on the patient report advising of the change</p>		
COM 4885	2	<p><b>Intermittent or Seasonal Testing</b> For tests taken out of production, for a period of time, seasonal testing for influenza, the laboratory meets the following requirements prior to resuming patient testing:</p> <ol style="list-style-type: none"> <li>1. PT or alternative assessment performed within 30 days prior to resuming patient testing.</li> <li>2. Method performance specifications updated, as applicable, within 30 days prior to resuming patient testing.</li> <li>3. Competency assessed for analysts within 12 months prior to resuming patient testing.</li> </ol>	<p>NOTE: A test is considered to be taken out of production when (1) patient testing is not offered AND (2) PT or alternative assessment, as applicable, is suspended. It does not apply to situations where a proficiency testing challenge is not performed due to a temporary short-term situation, such as a reagent back order or an instrument breakdown. In those situations, the laboratory must perform alternative assessment for that testing event.</p> <p>The laboratory should have written procedures for putting intermittent tests into production.</p> <p>For tests for which PT is required by CAP, if a PT challenge is not offered during the 30-day period prior to resuming patient testing, the laboratory may perform an alternative assessment of the test. The laboratory must participate in the next scheduled PT event, if the Laboratory Accreditation Program requires external PT for that analyte.</p>			
COM 4930 R	1	<p><b>Test List Modified FDA, Cleared/Approved Tests and LDTs</b> The laboratory maintains a list of laboratory-developed tests (LDTs) and modified FDA cleared/approved tests implemented by the laboratory.</p>	<p>NOTE: For laboratories not subject to US regulations, the list must also include tests approved by an internationally recognized regulatory authority that have been modified by the laboratory.</p> <p>A form is available on the CAP website that may be used for maintaining this list and can be downloaded from the CAP website (<a href="http://www.cap.org">www.cap.org</a>) through e-LAB Solutions Suite.</p>	<p>DEPARTMENT OF PATHOLOGY GENERAL PRACTICE LABORATORY - PHOENIX Volume 1 - General Policy Manual Quality Management Test Method Validation (DM015) Laboratory Development &amp; Modified FDA-Cleared/Approved Test List <a href="http://www.phoenix.gov/health/department-of-pathology-general-practice-laboratory-phoenix-volume-1-general-policy-manual-quality-management-test-method-validation-dm015-laboratory-development-amp-modified-fda-cleared-approved-test-list">http://www.phoenix.gov/health/department-of-pathology-general-practice-laboratory-phoenix-volume-1-general-policy-manual-quality-management-test-method-validation-dm015-laboratory-development-amp-modified-fda-cleared-approved-test-list</a></p>		
COM 4940 R	2	<p><b>Calibration and Quality Control Procedures - Modified FDA-Cleared/Approved Tests and LDTs</b> For laboratory-developed tests and modified FDA cleared/approved tests, the laboratory defines written procedures for calibration and quality control based on the studies performed to validate the method performance specifications.</p>	<p>NOTE: The procedures must define the frequency, number, and concentration of calibrators and controls to be used.</p> <p>For laboratories not subject to US regulations, this requirement also applies to tests that are approved by an internationally recognized regulatory authority and approved tests that have been modified by the laboratory.</p>			
COM 4950 R	2	<p><b>LDT and Class I ASB Reporting</b> For laboratory-developed tests (LDTs) including those performed using class I analyte-specific reagents (ASRs), contain the following:</p> <ol style="list-style-type: none"> <li>1. A statement that the assay was developed by the laboratory AND</li> <li>2. A brief description of the method and performance characteristics needed for clinical use, unless the information is readily available to the clinician in another format (e.g. test kit) being used to provide open request.</li> </ol>	<p>NOTE: Test kit information subject to US regulations, including disclaimer statement must be included on the patient report. This test was developed and its performance characteristics determined by the laboratory's primary user. It has not been developed or approved by the US Food and Drug Administration. Laboratories not subject to US regulations are not required to include a statement for the test kit developed by the laboratory.</p> <p>The laboratory may include a disclaimer on the patient report for all studies performed in the hybridation or flow cytometry collectively used in a particular case. Separately testing each reagent used for a case and selectively applying the disclaimer is unnecessary.</p> <p>The CAP also recognizes that does not require including additional information in the patient report, such as the following:</p> <ul style="list-style-type: none"> <li>• The FDA review process the test is to go through premarket FDA review.</li> <li>• The FDA review process the test is to go through premarket FDA review.</li> </ul> <p>This test is used for clinical purposes. It should not be regarded as investigational or for research.</p> <p>• The laboratory is certified under the Clinical Laboratory Improvement Amendments (CLIA) as qualified to perform high complexity clinical laboratory testing.</p> <p>The requirement does not apply to laboratory-developed tests that involve molecular tests, such as: <ul style="list-style-type: none"> <li>• In-vitro molecular microbiology, conventional microbiology, cultures, conventional cytogenetics, and manual hematology and immunology tests.</li> </ul> </p>			
COM 4955 R	1	<p><b>LDT and Class I ASB Reporting</b></p>	<p>The FDA defines ASRs as reagents (e.g. antibodies, both polyclonal and monoclonal, specific receptor proteins, ligands, nucleic acid sequences), which through specific binding to chemical reaction with substances in a specimen are intended for use in a diagnostic application for identification and quantification of an individual chemical substance or target in biological specimens.</p> <p>An ASR is the manufacturer-provided active ingredient in laboratory-developed test methods. Class I ASRs are not subject to premarket review by the US Food and Drug Administration or to special controls by the FDA. When manufacturers have associated ingredients through the development of a test, the product is no longer an ASR. The following types of reagents do not meet the FDA's definition of an ASR: reagents that are used in tests with other materials and/or an instrument, and/or with instructions for use, and/or when labeled by the manufacturer as Class I (for in-vitro diagnostic use) (IVD), Class II (IC), or Class III (III) (Class I ASR is the manufacturer-provided active ingredient in a laboratory-developed test method. Class I ASRs are those classified by the FDA as using the lowest potential risk. Class I ASRs are therefore exempt from FDA clearance/premarket class I ASR is provided for the manufacturer as a single reagent and is not combined with other materials, nor does the manufacturer provide instructions for use.</p> <p>Reagents subject to FDA clearance or approval are not class I ASRs, therefore, this requirement does not apply. Examples include:</p> <ul style="list-style-type: none"> <li>• Reagents that are sold as kits in combination with other materials and/or an instrument, or with manufacturer's instructions for use.</li> <li>• Class I, II, and III products labeled "for in-vitro diagnostic use" (IVDF).</li> </ul>			
COM 4960 R	1	<p><b>LDT and Class I ASB Reporting</b></p>	<p>The CAP has a list of tests available on <a href="http://www.cap.org">www.cap.org</a> through e-LAB Solutions Suite under Clinical Resources, IQOP Toolbox, including frequently asked questions, examples, forms, and links to CAP and CDC resources.</p> <p>The CAP has a list of tests available on <a href="http://www.cap.org">www.cap.org</a> through e-LAB Solutions Suite under Clinical Resources, IQOP Toolbox, including frequently asked questions, examples, forms, and links to CAP and CDC resources.</p> <p>Notes that development of an IQOP only meets quality control requirements. All other checklist requirements remain unchanged and applicable. For a listing of special considerations and general IQOPs (2016), Table 1 (Eligible for IQOP).</p>	<p>Testing</p>		
COM 5020	2	<p><b>List of Individualized Quality Control Plans</b> The laboratory identifies all tests using an IQOP on the CAP's List of Individualized Quality Control Plans form.</p>	<p>NOTE: The forms may be downloaded from <a href="http://www.cap.org">cap.org</a> through e-LAB Solutions Suite under Clinical Resources, IQOP Toolbox. The use of the CAP form is required, even if standardized forms and templates are used by the laboratory.</p>	<p>DEPARTMENT OF PATHOLOGY GENERAL PRACTICE LABORATORY - PHOENIX Volume 1 - General Policy Manual Compliance/Individualized Quality Control Plan (IQOP001) <a href="http://www.phoenix.gov/health/department-of-pathology-general-practice-laboratory-phoenix-volume-1-general-policy-manual-compliance-individualized-quality-control-plan-iqop001">http://www.phoenix.gov/health/department-of-pathology-general-practice-laboratory-phoenix-volume-1-general-policy-manual-compliance-individualized-quality-control-plan-iqop001</a></p>		
COM 5030	2	<p><b>Risk Assessment</b> The IQOP for a test/instrument includes a risk assessment to evaluate potential sources of error to include all of the following:</p> <ul style="list-style-type: none"> <li>• Pre-analytic, analytic, and post-analytic phases of the testing process</li> <li>• A detailed medical case of the test and repeat if accurate results are reported (optional).</li> <li>• Components of the test including reagents, environment, specimen, testing personnel, and test system.</li> <li>• Variations in the components based on use of the test (e.g. use of different analyzers, by different personnel, or multiple clinical devices).</li> <li>• Data from the laboratory's own performance and testing personnel.</li> <li>• Historical acceptable performance over the minimum time period between external quality control runs defined in the IQOP.</li> <li>• Manufacturer's instructions and recommendations.</li> </ul>	<p>NOTE: The risk assessment must include a process to identify the sources of potential failures and errors for testing process, and evaluate frequency and impact of those failures and sources of error.</p> <p>The laboratory director must consider the laboratory's clinical and legal responsibilities for testing accuracy and reliable patient test results. Published data and information may be used to supplement the risk assessment, but are not substitutes for the laboratory's own studies and evaluation. The laboratory must include a representative sample of testing personnel in the process of conducting the risk assessment. It is not necessary for all personnel to be involved.</p> <p>The risk assessment for laboratories with multiple identical devices must show that an evaluation was performed if there are differences in testing personnel or environments, where testing is performed, with customization of the quality control plan, as needed.</p> <p>The QC study to assess the performance and stability of the tests must support the QC frequency and elements defined in the laboratory's quality control plan study must include laboratory data representing the maximum interval between use of external quality control. Consecutive days of data collection are not specifically required if testing is done periodically, or is not performed every day a week. Laboratories may use historical data for tests already in place and may supplement the study with data from published literature. For new tests, devices, and reagents introduced into the laboratory, the laboratory must collect in-house data and may need to define a more frequent QC interval until sufficient data is available to support a longer interval between runs of external QC. For susceptibility testing guidelines, refer to MIC 21910.</p>	<p>DEPARTMENT OF PATHOLOGY GENERAL PRACTICE LABORATORY - PHOENIX Volume 1 - General Policy Manual Compliance/Individualized Quality Control Plan (IQOP001) <a href="http://www.phoenix.gov/health/department-of-pathology-general-practice-laboratory-phoenix-volume-1-general-policy-manual-compliance-individualized-quality-control-plan-iqop001">http://www.phoenix.gov/health/department-of-pathology-general-practice-laboratory-phoenix-volume-1-general-policy-manual-compliance-individualized-quality-control-plan-iqop001</a></p>		
COM 5030	2	<p><b>Risk Assessment</b></p>	<p>For affiliated laboratories (e.g. systems) with integrated procedures, each accredited laboratory must have its own IQOP approved by the laboratory director. There must be records demonstrating the data specific to the sites were evaluated involving representative periods of local testing performed to conduct the risk assessment and that laboratory-specific QC data were used in the study to support the defined frequency of quality control. Laboratories may use data from other sites to supplement test accuracy, and to support their findings.</p>			
COM 5040	2	<p><b>Quality Control Plan Approval</b> The IQOP includes a written quality control plan approved by the laboratory director prior to implementation.</p>	<p>NOTE: The quality control plan may be part of a test procedure or be a separate written plan. As an efficiency, a single plan may address multiple tests performed on one device. A laboratory's quality control plan approved by the laboratory director must be unique for each laboratory with a separate CAP and CLIA number.</p>	<p>DEPARTMENT OF PATHOLOGY GENERAL PRACTICE LABORATORY - PHOENIX Volume 1 - General Policy Manual Compliance/Individualized Quality Control Plan (IQOP001) <a href="http://www.phoenix.gov/health/department-of-pathology-general-practice-laboratory-phoenix-volume-1-general-policy-manual-compliance-individualized-quality-control-plan-iqop001">http://www.phoenix.gov/health/department-of-pathology-general-practice-laboratory-phoenix-volume-1-general-policy-manual-compliance-individualized-quality-control-plan-iqop001</a></p>		
COM 5050	2	<p><b>Quality Control Plan Elements</b> The individualized quality control plan must address all aspects mentioned based on the potential errors identified during the risk assessment, including the following parameters as applicable:</p> <ul style="list-style-type: none"> <li>• The number, type (internal and external) quality control systems, and frequency of quality control.</li> <li>• Criteria for acceptable performance.</li> <li>• Frequency of the testing environment and reagents.</li> <li>• Specimen quality.</li> <li>• Instrument calibration, maintenance, and function checks.</li> <li>• Training and competency of testing personnel.</li> <li>• Problems for multiple identical devices and vendors for tests covered under one IQOP.</li> </ul>	<p>NOTE: The components of the quality control plan must meet regulatory and CAP accreditation requirements and be in compliance with the manufacturer's instructions, as well as the laboratory's own quality control procedures. The laboratory must ensure accurate and reliable test results.</p> <p>External control material samples must be analyzed with new lots and alignment of reagents or more frequently if indicated in the manufacturer's instructions.</p>	<p>DEPARTMENT OF PATHOLOGY GENERAL PRACTICE LABORATORY - PHOENIX Volume 1 - General Policy Manual Compliance/Individualized Quality Control Plan (IQOP001) <a href="http://www.phoenix.gov/health/department-of-pathology-general-practice-laboratory-phoenix-volume-1-general-policy-manual-compliance-individualized-quality-control-plan-iqop001">http://www.phoenix.gov/health/department-of-pathology-general-practice-laboratory-phoenix-volume-1-general-policy-manual-compliance-individualized-quality-control-plan-iqop001</a></p>		



<p>CCOM 3000</p>	<p>2</p>	<p><b>Ongoing Quality Assessment Monitoring</b></p> <p>Ongoing quality assessment monitoring is performed by the laboratory to ensure that the quality control plan is effective in mitigating the identified risks for the IQCP and produce records of the following:</p> <ul style="list-style-type: none"> <li>*Review of quality control and reagent/equipment maintenance and function check data at least monthly</li> <li>*Evaluation of errors resulting from pre-analytic, analytic, and post-analytic phases of the testing process</li> <li>*Review of complaints from clinicians and software providers regarding the quality of testing to confirm the clinical utility of results.</li> <li>*Evaluation of corrective actions taken when problems are identified</li> <li>*Re-evaluation of the quality control plan if changes to the reagents, instrumentation, equipment, testing personnel, or test system elements of the risk assessment occur</li> <li>*Approval of the quality control plan by the laboratory director or designee at least biennially.</li> </ul>	<p>NOTE: If ongoing assessments identify failures in one or more components of the quality control plan the laboratory must investigate the cause and correct if modifications are needed to the quality control plan to mitigate potential risk. Common examples of failures include unacceptable proficiency testing results, recurrent out-of-range reagent storage or test kit QC not being followed as written.</p> <p>An example form is available on-going through e-LAB Solutions Suite under Checklist Reagents IQCP Toolkits that may be used for recording ongoing assessments of the IQCP.</p>	<p>DEPARTMENT OF PATHOLOGY - GENITAL, PROCTOLOGY, UROLOGY, PATHOLOGY - General Pathology</p> <p>Manual: Good Practices for Laboratory Quality Control Plan (CP0005)</p>	<p><a href="https://open.library.utoronto.ca/handle/1807/10111">https://open.library.utoronto.ca/handle/1807/10111</a></p> <p>https://open.library.utoronto.ca/handle/1807/10111</p> <p>https://open.library.utoronto.ca/handle/1807/10111</p>
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All COM 4\_4\_2020

NEW Checklist Requirements	
Effective Date	Requirement
01/01/2020	COM-0000
01/01/2020	COM-0025

  

REVISED Checklist Requirements	
Effective Date	Requirement
01/01/2020	COM-0100
01/01/2020	COM-0110
01/01/2020	COM-0120
01/01/2020	COM-0130
01/01/2020	COM-0140
01/01/2020	COM-0150
01/01/2020	COM-0160
01/01/2020	COM-0170
01/01/2020	COM-0180
01/01/2020	COM-0190
01/01/2020	COM-0200
01/01/2020	COM-0210
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01/01/2020	COM-0230
01/01/2020	COM-0240
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01/01/2020	COM-0490
01/01/2020	COM-0500

## TEST METHOD VALIDATION AND VERIFICATION - NONW

NOTE: This section does not apply to waived tests performed following manufacturer's instructions.

### **ANALYTICAL VALIDATION/VERIFICATION**

Analytical verification is the process by which a laboratory determines that an unmodified FDA-cleared/ . Analytical validation is the process used to confirm with objective evidence that a laboratory-developed . See below for requirements for laboratories not subject to US regulations.

Laboratories are required to perform analytical validation or verification of each nonwaived test, method, including instruments of the same make and model and temporary replacement (loaner) instruments. The laboratory must have data for the validation or verification of the applicable method performance specifications.

If an FDA-cleared or approved method was verified by someone other than the laboratory's personnel (e.g., its in-house test performance by showing confirmation of performance specifications by laboratory personnel).

The method performance specifications (i.e., the applicable analytic performance characteristics of the test). If an instrument is moved, the laboratory is responsible for determining that the method performance specifications, such as set-up limitations, environmental conditions, etc.). The laboratory must follow manufacturer's instructions for the performance of instruments and equipment to confirm that they function according to expectations, and Function Checks section (COM.30550, COM.30600).

### **QUALITATIVE TESTING**

Not all method performance specifications apply to qualitative tests. For qualitative tests, the laboratory must have data for the validation or verification of the applicable method performance specifications.

#### **LABORATORIES SUBJECT TO US REGULATIONS:**

- For unmodified FDA-cleared or approved tests, the laboratory may use information from manufacturer's data on accuracy, precision, reportable range and reference intervals.
- For modified FDA-cleared or approved tests and laboratory-developed tests (LDTs), the laboratory must have data on accuracy, specificity, (interferences), reportable range, and reference intervals, as applicable; data on interferences.

#### **LABORATORIES NOT SUBJECT TO US REGULATIONS:**

- For laboratories performing tests approved by an internationally recognized regulatory authority or published literature, but the laboratory must verify such outside information on accuracy, and local laws and regulations for approval and usage of such tests. These instruments and methods must be used in accordance with the manufacturer's instructions.
- For tests not approved by an internationally recognized regulatory authority, the laboratory must have data on accuracy, specificity, (interferences), reportable range, and reference intervals, as applicable; data on interferences.

#### **LABORATORY-DEVELOPED TESTS:**

For the purposes of interpreting the checklist requirements, a laboratory-developed test (LDT) is defined as:

- 1 The test is performed by the clinical laboratory in which the test was developed wholly or in part.
- AND
- 2 The test is neither FDA-cleared nor FDA-approved (or, for laboratories not subject to US regulations, neither FDA-cleared nor FDA-approved).

#### **EMERGENCY USE AUTHORIZATION (EUA)**

For laboratories subject to US regulations, an emergency use authorization (EUA) is the legal mechanism for the use of an approved medical product during an emergency to diagnose, treat, or prevent a serious or life-threatening disease, condition, or injury.

*A laboratory that uses an EUA assay may not be able to establish accuracy, precision, analytical sensitivity, the assay or test system's protocol as authorized by the FDA without modification and document the alterations. Information on current EUA assays can be found on the FDA website at the following link;*

## UNAPPROVED TESTS

An unapproved test performs according to the specifications set forth by the manufacturer when used as directed or modified FDA-cleared/approved test method or instrument system delivers reliable results for the intended

use, or instrument system before use in patient testing, regardless of when it was first introduced by the manufacturer. **There is no exception for analytical validation or verification of tests introduced prior to a specific date.** Specifications and retain the records as long as the method is in use and for at least two years after discontinuation.

(e.g., manufacturer's representative), the laboratory must ensure that the verification correlates with clinical specimen testing known specimens.

Performance (e.g., accuracy, precision, etc) must be validated or verified in the location in which patient testing will occur. Specifications are not affected by the relocation process or any changes due to the new environment (e.g., instructions for instrument set up, maintenance, and system verification. Separate requirements for verification for the intended use and within the defined tolerance limits are found in the Instrument and Equipment Instructions.

Laboratories must verify or establish the method performance specifications that are applicable and clinically relevant.

Information from manufacturers, or published literature, but the laboratory must verify such outside information.

Laboratories must establish accuracy, precision, analytical sensitivity, analytical specificity. Interferences may be obtained from manufacturers or published literature, as applicable.

(e.g., the European Union's Conformité Européenne (CE) Marking), the laboratory may use information from manufacturers, or published literature, but the laboratory must verify such outside information. Accuracy, precision, reportable range, and reference intervals. Analytical verification must also follow national, federal, or state regulations. **Devices are not considered laboratory-developed tests in laboratories not subject to US regulations. Laboratories must perform analytic validation to establish accuracy, precision, analytic sensitivity, analytical specificity. Interferences may be obtained from manufacturers or published literature, as applicable.**

Examples as follows: A test used in patient management that has both of the following features: (1) is used for patient management; and (2) is not approved by an internationally recognized regulatory authority).

(e.g., the European Union's Conformité Européenne (CE) Marking), the laboratory may use information from manufacturers, or published literature, but the laboratory must verify such outside information.

Examples as follows: A test used in patient management that has both of the following features: (1) is used for patient management; and (2) is not approved by an internationally recognized regulatory authority).

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*laboratories using an EUA assay must follow*